

2025 Consumer Confidence Report Data

FOX CROSSING UTILITIES EAST, PWS ID: 47104530

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Dlaim ntawv tshaabzu nuav muaj lug tseemceeb heev nyob rua huv kws has txug cov dlej mej haus. Kuas ib tug paab txhais rua koj, los nrug ib tug kws paub lug thaam.

Water System Information

If you have any questions regarding this report, please contact Mark Schmitt at (920) 720-7175.

To learn more about Fox Crossing Utilities, please visit the Utilities' website at:
<https://foxcrossingwi.gov/departments/public-works/utilities/>

Opportunity for input on decisions affecting your water quality

The Village Board of Trustees meets on the 2nd and 4th Mondays of each month at 6:00 pm at 2000 Municipal Dr, Neenah, WI 54956

Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Source(s) of Water

Source ID	Source	Depth (in feet)	Status
5	Groundwater	472	Active
6	Purchased Surface Water		Active

Source ID	Source	Depth (in feet)	Status
7	Groundwater	589	Active

Purchased Water

PWS ID	PWS Name
47103342	MENASHA ELEC & WATER UTIL

To obtain a summary of the source water assessment please contact, Jon Zimmer at (920) 720-7175.

Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

Definitions

Term	Definition
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Term	Definition
HA and HAL	HA: Health Advisory. An estimate of acceptable drinking water levels for a chemical substance based on health effects information. HAL: Health Advisory Level is a concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice. Health Advisories are determined by US EPA.
HI	HI: Hazard Index: A Hazard Index is used to assess the potential health impacts associated with mixtures of contaminants. Hazard Index guidance for a class of contaminants or mixture of contaminants may be determined by the US EPA or Wisconsin Department of Health Services. If a Health Index is exceeded a system may be required to post a public notice.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred or why total coliform bacteria have been found in our water system, or both, on multiple occasions.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)
ppt	parts per trillion, or nanograms per liter
ppq	parts per quadrillion, or picograms per liter
PHGS	PHGS: Public Health Groundwater Standards are found in NR 140 Groundwater Quality. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
RPHGS	RPHGS: Recommended Public Health Groundwater Standards: Groundwater standards proposed by the Wisconsin Department of Health Services. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.

Term	Definition
SMCL	Secondary drinking water standards or Secondary Maximum Contaminant Levels for contaminants that affect taste, odor, or appearance of the drinking water. The SMCLs do not represent health standards.
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

Disinfection Byproducts

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
HAA5 (ppb)	EB-3	60	60	10	8 - 11		No	By-product of drinking water chlorination
TTHM (ppb)	EB-3	80	0	17.2	11.9 - 21.8		No	By-product of drinking water chlorination
HAA5 (ppb)	EB-4	60	60	9	8 - 11		No	By-product of drinking water chlorination
TTHM (ppb)	EB-4	80	0	17.7	13.1 - 22.9		No	By-product of drinking water chlorination

Inorganic Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
BARIUM (ppm)		2	2	0.005	0.005		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.7	0.7		No	Erosion of natural deposits; Water additive which promotes strong teeth;

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
								Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		0.9100	0.9100		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
NITRATE (NO ₃ -N) (ppm)		10	10	0.22	0.14 - 0.22		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)		n/a	n/a	200.00	200.00		No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	Range	# of Results	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.4200	0.1300 - 0.6800	0 of 30 results were above the action level.	7/11/2023	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	5.10	0.00 - 6.30	0 of 30 results were above the action level.	7/12/2023	No	Corrosion of household plumbing systems; Erosion of natural deposits

PFAS Contaminants with a Recommended Health Advisory Level

Perfluoroalkyl and polyfluoroalkyl substances (PFAS) are a large group of human-made chemicals that have been used in industry and consumer products worldwide since the 1950. The following table list PFAS contaminants which were detected in your water and that have a Recommended Public Health Groundwater Standard (RPHGS) or Health Advisory Level (HAL). There are no violations for detections of contaminants that exceed the RPHGS or HAL. The RPHGS are levels at which concentrations of the

contaminant present a health risk and are based on guidance provided by the Wisconsin Department of Health Services.

Note: The recommended health-based levels in the table below were in effect in 2024. These levels were revised by WDHS in 2025. They can be found here <https://www.dhs.wisconsin.gov/water/gws.htm>.

Typical Source of Contaminant		Drinking water is one way that people can be exposed to PFAS. In Wisconsin, two-thirds of people use groundwater as their drinking water source. PFAS can get in groundwater from places that make or use PFAS and release from consumer products in landfills.			
Contaminant (units)	Site	RPHGS or HAL (PPT)	Level Found	Range	Sample Date (if prior to 2025)
PFBS (ppt)		450000	0.36	0.34 - 0.36	2/8/2023
PFOS (ppt)		20	0.48	0.46 - 0.48	2/8/2023
PFOA (ppt)		20	0.70	0.68 - 0.70	2/8/2023
PFHXA (ppt)		150000	0.69	0.63 - 0.69	2/8/2023
PFOA AND PFOS TOTAL (ppt)		20	1.16	1.16	2/8/2023

Synthetic Organic Contaminants including Pesticides and Herbicides

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
ATRAZINE (ppb)		3	3	0.0	0.0 - 0.0	8/9/2023	No	Runoff from herbicide used on row crops

Contaminants with a Public Health Groundwater Standard, Health Advisory Level, or a Secondary Maximum Contaminant Level

The following table lists contaminants which were detected in your water and that have either a Public Health Groundwater Standard (PHGS), Health Advisory Level (HAL), or a Secondary Maximum Contaminant Level (SMCL), or both. There are no violations for detections of contaminants that exceed Health Advisory Levels, Public Health Groundwater Standards or Secondary Maximum Contaminant Levels. Secondary Maximum Contaminant Levels are levels that do not present health concerns but may pose aesthetic problems such as objectionable taste, odor, or color. Public Health Groundwater Standards and Health Advisory Levels are levels at which concentrations of the contaminant present a health risk.

Contaminant (units)	Site	SMCL (ppm)	PHGS or HAL (ppm)	Level Found	Range	Sample Date (if prior to 2025)	Typical Source of Contaminant
SULFATE (ppm)		250		270.00	270.00		Runoff/leaching from natural deposits, industrial wastes

Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. EPA required us to participate in this monitoring.

Contaminant (units)	Level Found	Range	Sample Date (if prior to 2025)
METOLACHLOR (DUAL) (ppb)	0.01	0.01 - 0.01	5/10/2023

Health effects for any contaminants with MCL violations/Action Level Exceedances/SMCL exceedances/PHGS or HAL exceedances

Contaminant Health Effects

SULFATE Waters containing sulfate in quantities above the SMCL are not hazardous to health but may be objectionable for taste, odor, or color.

Additional Health Information

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Fox Crossing Utilities East is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Fox Crossing Utilities East (Jon Zimmer at (920) 720-7175). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Additional Information on Service Line Materials

We developed an inventory of service lines connected to our distribution system. You can access the inventory by following these instructions: foxcrossingwi.gov

Purchased Water

Our water system purchases water from MENASHA ELEC & WATER UTIL. In addition to the detected contaminants listed above, these are the results from MENASHA ELEC & WATER UTIL.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables along with the sample date.

Disinfection Byproducts

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
HAA5 (ppb)	D35	60	60	24	21 - 24		No	By-product of drinking water chlorination
TTHM (ppb)	D35	80	0	35.9	28.7 – 43.1		No	By-product of drinking water chlorination
HAA5 (ppb)	D44	60	60	26	22 – 28		No	By-product of drinking water chlorination
TTHM (ppb)	D44	80	0	36.9	30.1 – 42.1		No	By-product of drinking water chlorination
HAA5 (ppb)	D45	60	60	24	20 - 26		No	By-product of drinking water chlorination
TTHM (ppb)	D45	80	0	35.7	28.9 – 43.0		No	By-product of drinking water chlorination
HAA5 (ppb)	D8	60	60	25	20 – 27		No	By-product of drinking water chlorination

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
TTHM (ppb)	D8	80	0	37.1	31 – 47		No	By-product of drinking water chlorination

Inorganic Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
BARIUM (ppm)		2	2	0.012	0.012		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.7	0.7		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		1.1	1.1		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating stainless steel and alloy products.
NITRATE (NO ₃ -N) (ppm)		10	10	0.26	0.26		No	Runoff from fertilizer use; Leaching from septic tank sewage; Erosion of natural deposits
NITRITE (NO ₂ -N) (ppm)		1	1	.017	.017		No	Runoff from fertilizer use; Leaching from septic tank sewage; Erosion of natural deposits
SODIUM (ppm)		n/a	n/a	33.00	33.00		No	n/a

Contaminant (units)	Action Level	MCLG	90 th Percentile Level Found	Range	# of Results	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.1100	0.0064-0.2700	0 of 60 results were above the action level.	8/11/2023	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching of wood preservatives

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
LEAD (ppb)	AL=15	0	1.10	0.00-34.00	1 of 60 results were above the action level.	7/20/2023	No	Corrosion of household plumbing systems Erosion of natural deposits;

PFAS Contaminants with a Recommended Health Advisory Level

Perfluoroalkyl and polyfluoroalkyl substances (PFAS) are a large group of human-made chemicals that have been used in industry and consumer products worldwide since 1950. The following table lists PFAS contaminants which were detected in your water and that have a Recommended Public Health Groundwater Standard (RPHGS) or Health Advisory Level (HAL). There are no violations for detections of contaminants that exceed the RPHGS or HAL. The RPHGS are levels at which concentrations of the contaminant present a health risk and are based on guidance provided by the Wisconsin Department of Health Services.

Note: The recommended health-based levels in the table below were in effect in 2024. These levels were revised by WDHS in 2025. They can be found here <https://www.dhs.wisconsin.gov/water/gws.htm>.

Typical Source of Contaminant		Drinking water is one way that people can be exposed to PFAS. In Wisconsin, two-thirds of people use groundwater as their drinking water source. PFAS can get in groundwater from places that make or use PFAS and release from consumer products in landfills.			
Contaminant (units)	Site	RPHGS or HAL (PPT)	Level Found	Range	Sample Date (if prior to 2025)
PFBS (ppt)		450000	1.00	0.82 - 1.00	4/24/2023
PFHXS (ppt)		40	0.64	0.60 - 0.64	4/24/2023
PFOS (ppt)		20	1.70	1.20 - 1.70	4/24/2023
PFOA (ppt)		20	1.20	1.20	4/24/2023
PFHXA (ppt)		150000	1.50	0.98 – 1.50	1/17/2023
PFOA AND PFOS TOTAL (ppt)		20	2.90	2.40 - 2.90	4/24/2023

Contaminants with a Public Health Groundwater Standard, Health Advisory Level, or a Secondary Maximum Contaminant Level

The following table lists contaminants which were detected in your water and that have either a Public Health Groundwater Standard (PHGS), Health Advisory Level (HAL), or a Secondary Maximum Contaminant Level (SMCL), or both. There are no violations for detections of contaminants that exceed Health Advisory Levels, Public Health Groundwater Standards or Secondary Maximum Contaminant Levels. Secondary Maximum Contaminant Levels are levels that do not present health concerns but may pose aesthetic problems such as objectionable taste, odor, or color. Public Health Groundwater Standards and Health Advisory Levels are levels at which concentrations of the contaminant present a health risk.

Contaminant (units)	Site	SMCL (ppm)	PHGS or HAL (ppm)	Level Found	Range	Sample Date (if prior to 2025)	Typical Source of Contaminant
SULFATE (ppm)		250		55.00	55.00		Runoff/leaching from natural deposits, industrial wastes

Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. EPA required us to participate in this monitoring.

Contaminant (units)	Level Found	Range	Sample Date (if prior to 2025)	Violation
METOLACHLOR (DUAL) (ppb)	0.02	0.02-0.02	4/11/2023	No

Additional Health Information

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Menasha Utilities is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Menasha Utilities at (920) 967-3451. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Additional Information on Service Line Materials

We developed an inventory of service lines connected to our distribution system. You can access the inventory by visiting our website at www.menashautilities.com or by contacting the water utility manager at 920-967-3451.

Information on Monitoring for Cryptosporidium

Menasha Water Utility uses UV Disinfection and Granular Activated Carbon Contactors to meet or exceed the level of treatment required for cryptosporidium by the EPA's Long Term 2 Enhanced Surface Water Treated Rule. Our water system did not monitor finished water for cryptosporidium during 2025. We are not required by State or Federal drinking water regulations to do so.

Turbidity Monitoring

In accordance with NR 810.29, Wisconsin Administrative Code, the treated surface water is monitored for turbidity to confirm that the filtered water is less than 0.3 NTU. Turbidity is a measure of the cloudiness of water. We monitor for it because it is a good indicator of the effectiveness of our filtration system. During the year, the highest single-entry point turbidity measurement was 0.29 NTU. The lowest monthly percentage of samples meeting the turbidity limit was 100 percent.