

## HOURS AND LOCATIONS OF TAX COLLECTION

For Questions Call Fox Crossing: (920)720-7106

### Fox Crossing Municipal Complex

**Payments Preferred by Mail, Drop Box or Online** ([www.foxcrossingwi.gov](http://www.foxcrossingwi.gov))

**On-site Collection:** 2000 Municipal Drive  
Neenah, WI 54956  
**Mon – Fri: 8:00am-4:30pm**

**Closed: Dec 24, 25, 31 & Jan 1**

### Community First Credit Union

**\*\*2 Locations\*\*:** 1575 Dresang Way, Neenah  
2626 S Oneida Street, Appleton

Payments are Accepted in the **Lobby Only**,

**Mon-Wed 8:30am-5:00pm    Thurs-Fri 8:30am-6:00pm**  
**Saturday 8:00am-Noon (Closed Dec 25 & Jan 1)**

Check website for changes: [www.communityfirstcu.org](http://www.communityfirstcu.org)

## PAYMENT METHODS

### Credit/Debit Card Payments (through AllPaid Only)

<https://foxcrossingwi.gov/online-services/property-tax-payments/>

*For credit/debit payments you will need the following information:*

**Pay Location Code - 5895 \*\*\*Property Owner's Full Name\*\*\***

**Parcel Number\*\*\*Parcel Address\*\*\*Daytime Phone Number**

Fees are charged for this service (charged by AllPaid as our third party provider; fees are non-refundable)



All debit and credit cards will now be charged 3.00% with a minimum fee of \$3.99.

### **DROP BOX**



Located at the Fox Crossing Municipal Complex just left of the main entrance.

***This secure box can be used anytime!***

Payments will be receipted to your account the day received. This box is opened at 8:00 AM Mon-Fri.

**NO Cash Payments at  
Municipal Complex**



## RECEIPTS and REFUNDS

Receipts will be dated the date received in the Drop Box, Finance office, or Community First Credit Union.

If you would like a receipt, enclose a self-addressed, stamped envelope along with your tax bill payment OR visit our website to save as a pdf document.

Tax bill and receipt information can be found at [www.foxcrossingwi.gov/property-tax-lookup/](http://www.foxcrossingwi.gov/property-tax-lookup/). Review and follow the instructions to link to Winnebago County's website to find your tax bill and receipts.

- No refund is given unless payment is over the **full** tax bill amount.
- **No CASH REFUNDS** over \$15! If paid at the Municipal Complex, refund checks will be issued within approximately 3 weeks.
- **Community First Credit Union** will issue cashier check refunds immediately, for payments over the **full** tax bill, payable to the parties on the escrow check!

**NSF AND STOP PAYMENT FEES ARE \$30.00**

**Tax payments must be on a separate check from all other Village Payments**

## US Postal Services Policy Change for Postmarks

In August 2025, the Postal Service instituted a nationwide change as to when a postmark is affixed to incoming mail. To learn more about this and how it may impact your tax payment, please visit the following website:

<https://foxcrossingwi.gov/advisory-for-property-tax-payers/>

## REMINDER – Property Tax Payments

**Minimum of 1<sup>st</sup> Installment:** Due by **January 31, 2026** - Payable to the Village of Fox Crossing Treasurer

***If 1<sup>st</sup> Installment is not paid by January 31<sup>st</sup>, the full tax bill is due and delinquent to Winnebago County***

**Payments after January 31, 2026:** Payable to Winnebago County Treasurer - Phone 920-232-3420

- Physical Address 112 Otter Ave, Oshkosh- Mailed to: PO Box 2806, Oshkosh, WI 54903-2806

**Winnebago County Website:** [www.winnebagoountywi.gov](http://www.winnebagoountywi.gov)

## DID YOU RECEIVE YOUR TAX BILL **LOTTERY & GAMING CREDIT?**

If you do not have a Lottery & Gaming credit on your tax bill you may still be eligible!

To Qualify: You must OWN a home in Wisconsin.

**And** Your home must have been occupied as a PRIMARY residence on January 1, 2025.

- A primary residence is the home in which a property owner lives for more than six months of the year.
- If temporarily away, a primary residence is the home to which the owner returns.

If you feel you qualify for the credit, and there is not a lottery credit on your tax bill, please fill out the Lottery Credit Form online and email or send to the Finance Office at 2000 Municipal Drive. The form must be received prior to January 31, 2026.

## 2026 DOG & CAT LICENSING

- All dogs and cats over 5 months of age are to be vaccinated and licensed. The fees are: \$7.00 for neutered/spayed and \$12.00 for non-neutered/spayed. In order to avoid the late penalty fee of \$5.00, licenses need to be obtained **by March 31st**. Dog and cat owners who fail to license their dogs and cats are subject to fines.
- **No license will be issued without proper certification. The Village of Fox Crossing allows a maximum of 4 pets.**

**Licenses can be obtained in person or by using the Mail or Drop Box- 2000 Municipal Drive, Neenah WI 54956**

### ITEMS NEEDED:

1. Copy of Rabies Vaccination from licensed veterinarian, if a new pet or your pet had the rabies vaccination in 2024
2. Copy of proof of sterilization needed, if a new pet or neutered/spayed in the past year
3. Include your contact information (address & phone number) & pet information
4. Include a personal check for the dog and/or cat license(s)

We must have the current data in the system to issue a license. If we have all the needed information, we will mail your pet license(s) back to you



For questions, please call the finance department at (920)720-7106.

## PROPERTY FRAUD ALERT

Property fraud is when someone illegally uses your property for financial gain. Someone could record a document at the Register of Deeds Office making it look like they own your home or property. Property and mortgage fraud is the fastest growing white-collar crime. You can sign up for a **FREE** notification service through [www.propertyfraudalert.com](http://www.propertyfraudalert.com) or call the Property Fraud Alert Hotline at 1-800-728-3858. A link is also at the bottom of the Winnebago County Register of Deeds web page at <https://www.winnebagoountywi.gov/register-deeds>.

## CITY OF NEENAH WHEEL TAX

Beginning 01/01/26, the City of Neenah is charging City residents a wheel tax. As a resident of Fox Crossing, this charge does not apply to you, however, those with the 54956 ZIP code may mistakenly be charged the tax. Prevent the charge in error by verifying that the Department of Transportation has the correct municipality noted for where your vehicle is kept.

To verify:

- Visit the DOT website, <https://wisconsindot.gov/Pages/online-srvcs/vehicleservices.aspx>
- Scroll down to 'Other Vehicle Services', select **Update where my vehicle is kept**
- Enter your personal information
- You will be provided with a list of all vehicles registered to you and which municipality it is recorded in
- Correct any that are in error by following on screen information

## ACCURATE APPRAISAL LLC (Assessing Services) 1-800-770-3927

If you have questions about your assessment or the assessment process, an assessor from the Accurate Appraisal will be available at the Municipal Complex on the following dates and times to answer your questions. Please stop in:

**Dec 29 & 30** from 8:00 am to 3:00 pm and **Jan 6, 13, 20, & 27** from 8:00 am to 3:00 pm

## WINNEBAGO COUNTY TEXT AND EMAIL NOTIFICATION SYSTEM

Want to know when tax bills are ready? Want to know when your bill has been paid?

Please contact Winnebago County, by sending an email to: [treasurer@winnebagoountywi.gov](mailto:treasurer@winnebagoountywi.gov) for questions regarding this service.

Fox Crossing also has the information on our website [www.foxcrossingwi.gov](http://www.foxcrossingwi.gov).