

HOURS AND LOCATIONS OF TAX COLLECTION

For Questions Call Fox Crossing: (920)720-7106

Fox Crossing Municipal Complex

Payments Preferred by Mail, Drop Box or Online (www.foxcrossingwi.gov)

On-site Collection: 2000 Municipal Drive
Neenah, WI 54956
Mon – Fri: 8:00am-4:30pm

Closed: Dec 24, 25, 31 & Jan 1

Community First Credit Union

****2 Locations**:** 1575 Dresang Way, Neenah
2626 S Oneida Street, Appleton

Payments are Accepted in the **Lobby Only**,

Mon-Wed 8:30am-5:00pm Thurs-Fri 8:30am-6:00pm
Saturday 8:00am-Noon (Closed Dec 25 & Jan 1)

Check website for changes: www.communityfirstcu.org

PAYMENT METHODS

Credit/Debit Card Payments (through AllPaid Only)

<https://foxcrossingwi.gov/online-services/property-tax-payments/>

For credit/debit payments you will need the following information:

Pay Location Code - 5895 *Property Owner's Full Name*****

Parcel Number*Parcel Address***Daytime Phone Number**

Fees are charged for this service (charged by AllPaid as our third party provider; fees are non-refundable)



The fee schedule is changing effective January 1, 2025, please check our website for the fee schedule. Of note, Visa Debit users, the \$3.95 flat fee will no longer be available effective January 1st. All debit and credit cards will now be charged a 3.00% fee as of January 1st



DROP BOX

Located at the Fox Crossing Municipal Complex just left of the main entrance.

This secure box can be used anytime!

Payments will be receipted to your account the day received. This box is opened at 8:00 AM Mon-Fri.

**NO Cash Payments at
Municipal Complex**



RECEIPTS and REFUNDS

Receipts will be dated the date received in the Drop Box, Finance office, or Community First Credit Union.

If you would like a receipt, enclose a self-addressed, stamped envelope along with your tax bill payment OR use website to save as a pdf document.

Tax bill and receipt information can be found at www.foxcrossingwi.gov, Property Information under Resources Tab, then Tax & Parcel Information. This will link you to Winnebago County's website. Input your information, then select Taxes, click 2024.

- No refund is given unless payment is over the **full** tax bill amount.
- **No CASH REFUNDS** over \$15! If paid at the Municipal Complex, refund checks will be issued within seven (7) to ten (10) business days.
- **Community First Credit Union** will issue cashier check refunds immediately, for payments over the **full** tax bill, payable to the parties on the escrow check!

NSF AND STOP PAYMENT FEES ARE \$30.00

Tax payments must be on a separate check from all other Village Payments

Accurate Appraisal LLC (Assessing Services) 1-800-770-3927

An assessor will be available at the Municipal Complex on the following dates and times:

Dec 30: 9:00 am to 12:00 pm and 1:00 pm to 4 pm and **Jan 22:** 9:00 AM – 1:00PM

REMINDER – Property Tax Payments

Minimum of 1st Installment: Due by **January 31, 2025** - Payable to the Village of Fox Crossing Treasurer

If 1st Installment is not paid by January 31st, the full tax bill is due and delinquent to Winnebago County

Payments after January 31, 2025: Payable to Winnebago County Treasurer - Phone 920-232-3420

- Physical Address 112 Otter Ave, Oshkosh - Mailed to: PO Box 2806, Oshkosh, WI 54903-2806

Winnebago County Website: www.winnebagoountywi.gov

DID YOU RECEIVE YOUR TAX BILL **LOTTERY & GAMING CREDIT?**

If you do not have a Lottery & Gaming credit on your tax bill you may still be eligible!

To Qualify: You must OWN a home in Wisconsin.

And Your home must have been occupied as a PRIMARY residence on January 1, 2024.

- A primary residence is the home in which a property owner lives for more than six months of the year.
- If temporarily away, a primary residence is the home to which the owner returns.

If you feel you qualify for the credit, and there is not a lottery credit on your tax bill, please fill out the Lottery Credit Form online and email or send to the Finance Office at 2000 Municipal Drive. The form must be received prior to January 31, 2025.

2025 DOG & CAT LICENSING

- All dogs and cats over 5 months of age are to be vaccinated and licensed. The fees are: \$7.00 for neutered/spayed and \$12.00 for non-neutered/spayed. In order to avoid the late penalty fee of \$5.00, licenses need to be obtained **by March 31st**. Dog and cat owners who fail to license their dogs and cats are subject to fines.
- **No license will be issued without proper certification. The Village of Fox Crossing allows a maximum of 4 pets.**

Licenses can be obtained in person or by using the **Mail or Drop Box- 2000 Municipal Drive, Neenah WI 54956**

ITEMS NEEDED:

1. Copy of Rabies Vaccination from licensed veterinarian, if a new pet or your pet had the rabies vaccination in 2024
2. Copy of proof of sterilization needed, if a new pet or neutered/spayed in the past year
3. Include your contact information (address & phone number) & pet information
4. Include a personal check for the dog and/or cat license(s)

We must have the current data in the system to issue a license. If we have all the needed information, we will mail your pet license(s) back to you



For questions, please call the finance department at (920)720-7106.

PROPERTY FRAUD ALERT

Property fraud is when someone illegally uses your property for financial gain. Someone could record a document at the Register of Deeds Office making it look like they own your home or property. Property and mortgage fraud is the fastest growing white-collar crime. You can sign up for a **FREE** notification service through www.propertyfraudalert.com or call the Property Fraud Alert Hotline at 1-800-728-3858. A link is also at the bottom of the Winnebago County Register of Deeds web page at <https://www.winnebagoountywi.gov/register-deeds>.

SIGN UP FOR EMERGENCY AND ROUTINE NOTIFICATIONS

We want to make sure our residents are safe and informed. The CivicReady mass notification system is a communication service available to Fox Crossing residents to receive emergency and routine notifications. You have the ability to customize your notification preferences when signing up on our website. Communication can be received through email, text and/or phone call according to your selections and based on address locations that you specify. The information you provide is confidential and will not be shared. We will contact you through CivicReady in the event of emergency or other routine events based on your subscription.

Examples of Notifications:

- Severe weather alerts
- Evacuations
- Garbage, Recycling and Yard Waste Changes
- Road Closures
- Community Events
- Job Opportunities



To sign up for Fox Crossing alerts, visit: <https://foxcrossingwi.gov/online-services/village-notifications/>

WINNEBAGO COUNTY TEXT AND EMAIL NOTIFICATION SYSTEM

Want to know when tax bills are ready? Want to know when your bill has been paid?

Please contact Winnebago County, by sending an email to: treasurer@winnebagoountywi.gov for questions regarding this service.

Fox Crossing also has the information on our website www.foxcrossingwi.gov.