

# ***Fox Crossing Police Department***

## **CRIME ALERT**

### *Robbery Prevention*

#### Prevention Techniques

- Acknowledge and greet customers as they enter your business. This attention provides good customer service along with deterring unnecessary loitering in the lobby or customer service area. It also allows the greeter to get an accurate description of a possible robbery suspect and the attention brought may deter a robbery.
- Be aware of subjects entering the business wearing sunglasses, masks or hats worn very low on their head covering the top part of the face. These can all be worn together or separately. Most offenders know that businesses utilize video surveillance and try to hide their face. If you see any type of this activity, notify others immediately so as to bring further attention to the subject. If policy allows, signage should post that sunglasses, caps, "hoodies" etc. should be removed prior to entering the building.
- Position surveillance cameras at all check outs, waiting areas, all ingress and egress points to the business and any other area that tends to be a gathering point. The cameras should be in conspicuous locations and recording at all times (digital video recording systems are preferred).

#### In Case Of a Robbery

- Stay calm, do not panic, don't be a hero
- Cooperate with the robbers demands for money but only do what you're told
- Don't make any sudden moves, consider your own well-being
- Be alert...Get a good description of the robber (clothing, gender, race, scars or tattoos, build, speech, deformities, vehicle)
- Don't become a hostage or go with the robber

#### After A Robbery

- Activate the alarm and call the police
- Don't touch anything that could be finger printed or checked for DNA
- Lock the door after the robber leaves
- Reopen the door for the police only
- Ask witnesses to stay until police arrive
- Cooperate with police
- Write down description of suspect