

# **OUR MISSION**

The Fox Crossing Police Department exists for the purpose of providing an enhanced level of public safety in the community, protecting the constitutional rights of all people, and improving the quality of life of each citizen.

# **OUR COMMITMENTS**



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# **MESSAGE FROM THE CHIEF**

Historically this has been the page dedicated to a message from the chief. However, we are at an unusual position in the beginning of the year as we saw Chief McCants retire in January and Lt. Tim Seaver selected as his replacement on February 27 of this year. Therefore this message will be a collaborative effort from the entire department this year.

Law enforcement is unique in that services need to be provided 24 hours a day, seven days a week and 365 days a year. Many people think of police work as simply enforcing the law, however there is much more than that. Our officers are problem solvers and work very hard to resolve many issues that occur throughout the year without having to take any enforcement action. Another unique aspect of law enforcement is that success is sometimes measured by what doesn't happen! We are committed to reducing crime by being proactive. This is accomplished by developing partnerships with the community and having effective crime prevention programs in place.

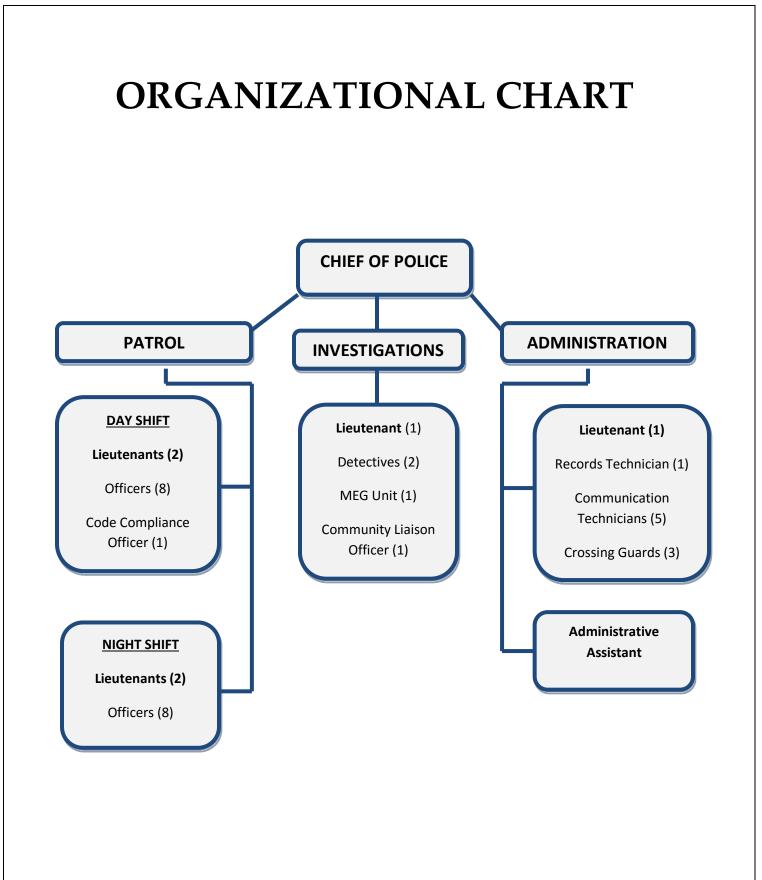
This past year was quite a year for us here at the police department but also for the village staff and residents. The big news of the year was the incorporation from the Town of Menasha to the Village of Fox Crossing. The name change brought the opportunity to refresh some of the logos and graphics here in the village. As many of you have seen, the village as a whole unveiled a new logo and color schemes. Here at the police department we retained the design of our badge and patches but the decals on our squad cars, which is featured on the cover, were refreshed to a 21<sup>st</sup> century appeal.

The construction on STH 441 and I-41 has proven challenging for our patrol officers and the tens of thousands of motorists that navigate those stretches daily however we are starting to see the fruits of that project. This year we will welcome several large companies as they move into their new headquarters here in the village such as Community First Credit Union and WOW Logistics. We are also excited for the new Thedacare clinic and looking forward to the new SECURA Insurance headquarters that will break ground the spring of 2017.

The police administrative staff has been planning for this growth and in 2017 we will welcome a new police chief and an additional officer to our staff, increasing our strength to 27 sworn officers. We will continue to monitor our calls and the impact of this growth and work to stay ahead of the curve.

We would like to thank the citizens of the Village of Fox Crossing for their continued support. It is through corroboration and cooperation that the community and the police department work together to keep our community a safe one. Although crime does occur in the village, one only needs to look at the crime comparisons to appreciate the safe community in which we live.





# STAFF

# **SWORN**

# CHIEF OF POLICE

Rodney McCants

# ADMINISTRATIVE LIEUTENANT

Tim Seaver

### INVESTIGATIONS LIEUTENANT

Scott Blashka

### PATROL LIEUTENANTS

Rick Leneau Pete DeBoer Gary Cutler Jason Severson

### DETECTIVES

Christopher Anderson Jason Feucht Jeremiah Gustafson

# **COMMUNITY LIAISON OFFICER**

Jason Weber

# **PATROL OFFICERS**

Thomas Tralongo Scott Boehlen Gerard Stephanie Daniel Wiechman John Swenson Christopher LaSage Tim Callan Seely Moe Christopher Brandt Megan Hickey Scott Farrell Corey Colburn Erwin Davis Corey Haag Jon Evers

# **CIVILIAN**

# ADMINISTRATIVE ASSISTANT

Sherri Gotto

### **RECORDS TECHNICIAN**

Erin LeMahieu

# **COMMUNICATIONS TECHNICIANS**

Angela Oppor Christy Scott JoAnn Richards Michelle Julius Taylor Warning

### **CROSSING GUARDS**

Jacquelyn Lovejoy Lori Davis Robert Birkholz Stacy Plath

CODE COMPLIANCE

Scott Glasel

# **COMMUNITY PROFILE**

The Village of Fox Crossing can trace its roots back to before Wisconsin was even a state. A territorial government was set up for the State of Wisconsin in 1836 and land was ceded by the Native Americans that later became the Village of Fox Crossing. In 1847, the Township of Neenah was created and organized by an act of the territorial legislature. The original township included the present day cities and towns of Neenah and Menasha, and the towns of Clayton and Vinland. Vinland and Clayton were split off and given independent statuses in 1849. By 1855, the Winnebago County Board split the remaining Town of Neenah, with its two settlements, into two parts: the Town of Neenah on the south and the Town of Menasha on the north. The more urban areas of both towns later incorporated into cities – Neenah in 1873 and Menasha the following year in 1874. In 2016 the Town of Menasha incorporated into a village and changed the name to Fox Crossing.

The Village of Fox Crossing lies in the "Fox Cities" area of Wisconsin, near the northwest corner of Lake Winnebago, about thirty minutes southwest of Green Bay. The Village of Fox Crossing has enjoyed steady growth for many years, and is presently the sixth largest village in Wisconsin with a population of 18,741.

The Village of Fox Crossing has a service area of 12.3 square miles that includes two major federal highways that intersect within those boundaries. Approximately 66,000 vehicles cross USH 10 each day, and another 91,000 vehicles travel on I-41 each day. In addition, the Village of Fox Crossing maintains approximately 100 miles of local roadways.

The Village of Fox Crossing has a variety of zoning types within its jurisdiction, ranging from industrial/commercial to agricultural/residential. The economy of the area is based upon the paper industry and the village is home to many large corporations including Pierce Manufacturing, Kimberly Clark, SCA Tissue, ClearWater, Miron Construction, Outlook Corp., Great Northern and many other great businesses.



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# AGENCY PROFILE

Although the patrol officer is the most visible part of any law enforcement agency, there are many other facets involved in keeping a community safe.

The following section takes a look at those different facets.

# POLICE ADMINISTRATION

The administration division of the police department consists of the chief of police, administrative assistant and administrative lieutenant. This division is responsible for the coordination and direction of the department.

# BUDGET

A large task of this division is budgeting and fiscal management. With the current state of economy and the need and demand for law enforcement services, this is no easy task. Through careful planning, the Fox Crossing Police Department has been able to maintain and in some instances increase the level of service all while maintaining a little to no impact on tax dollars. The budget established for the police department in 2016 was \$3,373,383.

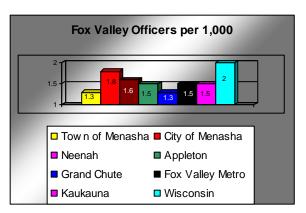
As the info graphic to the right shows, the largest area of our budget is personnel. The administrative division coordinates the management of personnel from recruitment to promotions and internal investigations.



### PLANNING

We have been fortunate to maintain staffing levels over the years, however we continue to look at the future with the anticipated growth that is projected to occur once the 441/41/10 interchange is completed. Construction is near completion on the new headquarters for Community First Credit Union and WOW Logistics and a large ThedaCare clinic just opened this February.

The average number of officers per 1,000 people in



Wisconsin in 2014 was 2.03. Here in the Village of Fox Crossing we have consistently "done more with less" and have operated at a high of 1.6 officers per 1,000 people in 2009 and since that time we have decreased to our current level of 1.3 officers per 1,000 people. This decrease can be attributed to both a rise in population along with budget constraints limiting the hiring of personnel. Last year we budgeted for an increase to our staffing by one officer and we will continue to monitor the growth in the village and calls for service and plan ahead.

The department is also looking towards the future with its current space needs. Our police department and village municipal complex was constructed in 1996 and the growth of the village over the past 20 years is starting to have its effect on space throughout the building.

### TRAINING

The State of Wisconsin requires that sworn officers attend a minimum of 24 hours of training annually to maintain their law enforcement certification. *Our officers attended over 1,300 hours of training in 2016. This averages to over 51 hours of training for each officer.* 

This training included firearms qualification- which occurs twice a year, along with annual legal updates on new laws and court rulings. Officers also attended a variety of specialized training such as: Crisis Intervention Team – Instructor; Fire Investigation; Investigative Photography; Drug Recognition Expert; Field Training Officer certification; and several case studies of active threat events in the United States.

The police department continued to be a leader in law enforcement training in Wisconsin as we were a host agency for a Transition to Management class in March and several crime prevention and community policing workshops. Collectively, these classes were attended by over 100 officers from across Wisconsin.





#### ACCOUNTABILITY

As outlined in our mission statement and commitments, the Fox Crossing Police Department takes great strides to ensure that we maintain a high level of service to our residents, businesses and visitors. The police department maintains several methods of receiving and processing comments and/or concerns regarding staff performance.

This can be done by speaking with a supervisor on the phone, completing an online survey, filling out a form at the police station, emailing the department, through direct contact with



any supervisor, or by contacting the Fox Crossing Police and Fire Commission. When a report is filed that may indicate a possible violation of department policy, the complaint is referred to the supervisor of the employee. The supervisor will gather information regarding the circumstances of the complaint and ensure that it follows through the chain of command. If the finding warrants, either disciplinary action or further training will be taken. Regardless of the outcome, the complainant will be contacted and advised of the findings.

In 2016 there were no citizen complaints filed against Fox Crossing police staff.

### **USE OF FORCE**

The Fox Crossing Police Department requires an officer to complete a Use of Force report each time an officer uses any type of force, such as: empty hands, intermediate weapon (baton, OC spray, TASER) and lethal force.

The Fox Crossing Police Department had 37 documented uses of force incidents in 2016. Because most use of force incidents happen during arrests, it is important to consider the number of use of force incidents in relation to the number of arrests made. The police department used force in only 7% of all arrests and .005% of all contacts with the public.

There are several options of force that an officer has available to them ranging from the use of hands to deadly force. In 2016, the use of force was limited to hands only. There were no incidents that resulted in OC spray, Taser, baton use or deadly force.



### **TRAFFIC PURSUITS**

Vehicle pursuits can expose citizens, law enforcement officers and fleeing violators to the risk of serious injury or death. Officers must weigh the safety of the public and themselves against their law enforcement duty to apprehend violators of the law when determining whether or not to engage and continue in a pursuit. The Fox Crossing Police Department reviews all pursuits in which officers are involved to ensure that officers follow policy and minimize the risk of pursuit related crashes.

In 2016 there were four pursuits that village officers were involved with. Three pursuits were initiated in the village – two of those terminated shortly after they began and one ending in another community. The other pursuit began in another community and traveled through the village. All drivers were ultimately located and held accountable for their actions.



### **2016 ACHIEVEMENTS**

- Completed the transition of our squad cars from a sedan to an SUV. This was done to accommodate the inordinate amount of equipment that is now in the vehicles.
- We were able to equip all patrol squads with tactical equipment as the patrol officers are typically the initial responders into an active threat incident as compared to waiting for tactical officers.
- Continued to work with area businesses, schools and churches conducting security surveys and working with them to detect, deter, react and recover from an active threat incident.
- Remodeled space within the police department to accommodate the growth in property/evidence storage.
- Through donations to our drug abuse campaign, we created a program where we were able to offer free drug test kits and resources for parents
- For the first time in a number of years, we were able to increase our civilian staffing at the front desk to bring us back up to 24 hour coverage.
- Purchased software to allow online staff scheduling.
- Purchased software to enhance our crime analysis and intelligence led policing efforts.
- Two members of the department continue to be a part of the leadership committee working on forming the Winnebago Countywide Child Abduction Response Team. In 2016 those members worked to convert a trailer into a command post for the Search and Canvas Team.
- Started a recruitment process through several local colleges and conducted two hiring processes which resulted in the hiring of Officers Corey Haag and Jon Evers.
- Continued to engage the community through our presence on social media as well as traditional media.



# PATROL DIVISION

The patrol division is the backbone of the police department. This division is responsible for handling a majority of the many emergency and non-emergency calls received each year, along with enforcing traffic laws on the freeways and roadways throughout Fox Crossing.

The Village of Fox Crossing presently has 15 patrol officers and 4 patrol lieutenants that are assigned to this division. These officers are then split among 4 patrol shifts, each with a lieutenant, that provide coverage 24 hours a day, 7 days a week. At any given time there are between 3 and 5 officers working each shift, depending on the time of day.

Officers primarily conduct their patrols from police cars. The police department utilizes six marked patrol vehicles. This has traditionally been the primary means of providing police services, but we have also initiated alternative patrol methods.

Our officers also get out of their patrol cars and will either patrol certain areas of the village on bicycle, foot or UTV. These efforts afford the officers the opportunity to interact more freely with the residents outside the "confines" of a patrol car. Officers are also periodically assigned to a specialized directed patrol. This places officers in certain areas of the village due to a high call volume.





This past year proved to be quite a busy year for our patrol officers. In addition to responding to calls for service, our patrol officers enforce traffic laws on over 100 miles of village roads in addition to USH 10/441 and I-41. As many of you are all too familiar with, the construction along I-41 and STH 441 has been challenging and will continue to test all of us in the coming three years.



### CALLS FOR SERVICE

In Fox Crossing, calls for service are received in a variety of ways. Emergency calls are typically placed through 911 calls which are answered and dispatched through the Winnebago County Sheriff's Office. In addition to these emergency calls, citizens can either report crimes in person at the police department or by calling the non-emergency number. These calls are fielded 24 hours a day by a police communication technician at the police department. Lastly, officers on patrol can self-initiate calls for service should they encounter something on their patrols.

CALLS FOR SERVICE				
2016	2015	2014	2013	2012
6,694	7,144	6,720	6,881	6,982

Incident Type	2016	2015	2014	2013	2012
Abandoned Vehicles	16	26	23	26	17
Alarm	106	105	131	116	112
Animal	152	177	167	217	248
Civil	25	24	32	30	24
Damage to Property	63	42	42	90	204
Death	24	16	16	20	10
Disturbance	170	220	183	214	242
Domestic	80	92	113	76	79
Emergency Committal	25	42	42	53	47
Fraud	19	13	29	36	28
Harassment	74	76	82	79	124
Junked Vehicles	154	127	77	53	47
Juvenile	140	101	92	156	152
Lost/Found Property	84	127	76	78	100
Missing Person	3	6	4	1	3
Noise	87	91	75	103	135
Open Door	31	34	70	57	37
Public Nuisance	11	25	22	24	33
Runaway	12	35	26	12	18
Sex Offenses	7	19	7	8	14
Suspicious Incident	172	190	125	176	192
Trespass	14	19	25	21	23
Warrant Arrests	113	189	125	138	125
Weapon	4	5	2	5	7
Welfare Check	192	198	193	167	163

### TRAFFIC ENFORCEMENT

Traffic safety and enforcement is one of the main complaints and concerns that we receive from community members. Officers routinely conduct proactive traffic enforcement during their shift as calls for service allow.

TRAFFIC CITATIONS					
	2016 2015 2014				
Speeding	588	698	690		
Non-speeding	2,306	1,687	1,847		
Parking	451	571	1,000		
OWI	70	83	109		
Total	3,415	3,039	3,646		

TRAFFIC WARNINGS				
2016 2015 2014				
Speeding	1,346	1,722	1,464	
Non-speeding	877	820	986	
Vehicle defect	884	917	764	
Total	3,107	3,459	3,214	



# ACCIDENTS

State reportable crashes in Wisconsin are those crashes which are defined by one or more of the following criteria: property damage in excess of \$1,000, or any sustained injury. All other crashes which do not meet these criteria are considered as a non-reportable crash.

ACCIDENTS INVESTIGATED				
2016 2015 2014				
300	322	337		

**Note:** These numbers do not reflect accidents that occur on I-41, USH 10, or STH 441 as those freeways are the responsibility of the Wisconsin State Patrol and the Winnebago County Sheriff's Office. However we routinely assist those agencies on the highways and freeways.

#### NUISANCE ABATEMENT

In June of 2008, the police department was facing a spike in calls for service; many being repeat calls to the same property for nuisance type of activity. These chronic nuisance calls affect the quality of life in neighborhoods and can include offenses such as loud noise, disorderly people, fighting, damage to property, drug offenses, and the list goes on. The police department began researching this problem and developed a chronic nuisance program and an ordinance aimed at not only reducing these calls, but increasing our communication with landlords and property owners and working collaboratively to resolve many of these concerns.

The ordinance allows for three nuisance calls resulting in an arrest or citation on a property within a year. The police department will notify property owners and landlords of these calls and begin working ahead of time to curb future calls. If a

	2016	2015	2014
Drugs	3	3	0
Nuisance	6	19	21

property were to receive three such calls, we will meet with the property owner to explain the concern and the need for assistance in combating the problem(s). If the property owner fails to or refuses to provide any assistance, the police department can issue a citation for maintaining a public nuisance and bill the property owner for any future nuisance calls to that property.

One owner occupied property reached the three calls threshold in 2016 and had two calls afterwards resulting in further citations and bills for village services in the amount of \$349.83

#### ARRESTS

Arrest data is taken from the Uniform Crime Reports and, for their purposes, a juvenile is identified as a person younger than eighteen. However, presently in Wisconsin, a seventeen year old is treated as an adult for criminal purposes. There are also different types of arrests that a law enforcement officer can make.

Туре	2016	2015	2014
State Charges	177	168	210
Juvenile Referrals	41	51	66
Village Summons	263	270	339
TOTAL	481	489	615

- **Prosecution requests** are requests to the district attorney's office for state charges, which can result in a punishment of incarceration in jail or prison, probation and/or monetary fines.
- Juvenile referrals are requests to the juvenile authorities for charges which can result in a punishment of incarceration in a secure detention facility and/or juvenile supervision through a case worker.
- Village summonses are local ordinance violations which can result in a punishment of community service or monetary fines.

# **INVESTIGATION DIVISION**

Criminal investigations are an important aspect of the services that we provide. Each Fox Crossing police officer has received training to conduct thorough and complete investigations. Officers routinely conduct investigations and frequently resolve the issue with no additional assistance. Those investigations that require additional or technical assistance are forwarded to the Investigation Division.



The Fox Crossing Police Department Investigation Division consists of one lieutenant, two detectives, one MEG drug unit investigator and one community liaison officer. The Investigation Division is responsible for investigative follow-up and criminal case preparation related arrest and prosecution of persons suspected of committing crimes.

The Investigation Division works closely with the Winnebago County District Attorney's Office, as well as many other agencies both locally and nationally. Our investigators meet regularly with other Fox Valley agencies to share and obtain information regarding criminal activity in and around the Village of Fox Crossing. The information shared at these meetings has proven invaluable and has directly resulted in crimes being solved not only here in the village but throughout the Fox Valley.

#### **CRIME REPORTING**

The Federal Bureau of Investigation's Uniform Crime Reporting (UCR) Program, which began in 1929, collects information on the following crimes reported to law enforcement: homicide, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson. The UCR Program also maintains a database of arrests and clearance rates of law enforcement agencies. Clearance rates reflect the percentage of those cases that are cleared or solved.

The United States clearance rates for 2015 were: 46% for violent crimes and 19% for property crimes.

	2016	2015	2014
Violent Crime			
Murder	0	0	2
Forcible Rape	0	7	3
Robbery	4	0	2
Assault (Battery)	49	45	34
Total Violent	53	52	41
Clearance Rate	89%	90%	90%
Property Crime			
Burglary	54	39	36
Theft	147	137	139
Motor Vehicle Theft	8	12	5
Total Property	209	187	180
Clearance Rate	29%	33%	31%
Total Index	262	239	221

### **PROPERTY STOLEN/RECOVERED**

As shown in the previous page, property crimes have accounted for over 80% of the *Index Crimes* reported by the Fox Crossing Police Department. Property crimes include residential and commercial burglaries, theft and auto theft.

Property crimes generally have very few witnesses. As a result, those cases have limited investigative leads and low solvability rates. This is reflected by their low clearance rate. However, a majority of our property crimes occurred with no force, meaning that the property (home, business, and car) was left unsecured or had an unlocked door.

Due to advances in technology and information sharing, a greater percentage of stolen property is being

recovered and returned to the rightful owners. Pawn shops and second hand retailers are now entering property taken in by their stores into a database that is accessible and regularly searched by detectives. In 2016, the police department recovered 51% of the property stolen. This is an increase from last year and a very large increase from 2003 when only 21% was recovered!

PROPERTY			
Stolen	\$245,309		
Recovered	\$124,386		
Recovery Rate	51%		

### **DRUG INVESTIGATIONS**

Many of the people arrested indicate that the reason for committing these property crimes is to support their drug habit. Major drug investigations in the village are conducted by the Lake Winnebago Area Metropolitan Enforcement Group (MEG). The MEG Unit consists of 13 officers from police and sheriff's departments in Winnebago, Outagamie, Calumet and Fond du Lac counties. We have had officers assigned to this unit since it was formed in 1988.



Drug offenses are a unique category for statistical comparison. Possession offenses typically result from the initiative and investigation of an officer at another incident, oftentimes a traffic stop. Arrests for drug sales generally stem from investigations conducted by the Lake Winnebago Area MEG Unit as a result of a tip or investigative lead.

DRUG TYPE	SALES	POSSESSION
Marijuana	4	34
Opium or Cocaine and their Derivatives (Morphine, Heroin, Codeine, etc.)	3	9
Synthetic Narcotics – Manufactured Narcotics (Demerol, Methadones, etc.)	1	4
Other – Dangerous Non-narcotic Drugs (Barbituates, Benzedrine, etc.)	1	0

# **COMMUNITY POLICING**

Although a major function of the police department is responding to calls for service and investigating crimes that are committed, the Fox Crossing Police Department firmly believes in being actively involved in the community.

Community policing is a concept that saw its origins in England back in the early 1800's. Sir Robert Peel, known as the "Father of Modern Policing," is credited with establishing the modern concept of the police force. He realized that a partnership must exist for the success of the community and the police. Participation by all facets of the community is critical for real problem solving that leads to lasting solutions. A famous quote from Peel is "the police are the public and the public are the police".



### COMMUNITY OUTREACH AND EDUCATION

Last year our community liaison officer participated in 51 opportunities of community outreach such as special events and presentations on a variety of topics including visits to village schools, area businesses and organizations. Topics of these presentations ranged from scams, active shooter response, emerging drug trends and robbery prevention, along with a few relaxing topics on the history of the village and Valley Fair Mall. Last year also marked the 22<sup>nd</sup> year of the Officer Friendly program which is presented to students in kindergarten through third grade at our elementary schools and daycares.

In response to several active threat incidents in the United States and here in Wisconsin we have been working proactively with area business, schools and churches to assist them with crisis planning and offering suggestions to improve the security at their buildings. This has become a collaborative project with other Fox Valley law enforcement agencies and the community liaison officers work as a team when conducting these free security and risk assessments. In 2016 the group completed 13 risk assessments for area businesses including 7 here in the village.





It is often the little things that make the job great! Below are some photos of those little things in 2016!

#### **NEIGHBORHOOD WATCH**

Neighborhood Watch is a program designed to assist neighborhood members in working together and in partnership with the police department to reduce crime through the reporting of suspicious activity to police as well as sharing that information with their neighbors. The purpose of Neighborhood Watch is to have as many neighbors watching after each other's property as if it were their own. Neighbors are asked to be the extra 'eyes and ears' for the police, as they know what is normal for their neighborhood and what isn't and who belongs and who doesn't.



Neighborhood Watch has shown to be the most successful anti-crime tool

and the least expensive program in the country to help create safe, pleasant and livable communities. There are currently 7 officially registered Neighborhood Watch groups in Fox Crossing; however there are an additional 8 loosely organized neighborhoods that meet and communicate infrequently.

#### SUMMER SAFETY NIGHT

In June we held our Summer Safety Night event. This event has been ongoing for the past 13 years and continues to grow each year! This past year over 1,000 people attended Summer Safety Night and we were treated to great weather along with a variety of activities. This event costs close to \$6,000 each year to put on and is mainly supported through donations from the community!





#### MEDIA: TRADITIONAL AND SOCIAL

Even though we would much rather connect with the community through public events and presentations we understand the value of and power of traditional media and social media to reach an incredibly large audience.

For a number of years the police department has maintained a great working relationship with the local media and has been considered a leading agency for information and comment. In 2016 we continued our relationship with several local television morning news programs and hosted some live broadcasts in addition to working on proactive and preventative stories with not only the local television stations, but also print and radio.



We also maintain an active presence on social media with pages on Facebook, Twitter and YouTube. Social media helps assists the department in distributing timely and emergent information to the public; is a tool used to solve crimes; and helps the department connect with the community by promoting conversation. The use of social media has been a great relationship building tool and has allowed the department to connect with others in a way that we had not been able to.

In 2016, as part of the rebranding to Fox Crossing, the village started a Facebook page to increase communication of village activities. Village leaders assigned three employees, including our community liaison officer, to be an administrator of that page.

Facebook was a great crime fighting tool for us in 2016. There were several instances where we had shared surveillance photos of suspects in thefts and were able to identify them through the help of our followers. One post resulted in the suspect being identified within an hour.

#### PRESCRIPTION PILL AND DRUG DISPOSAL

Through a grant from the National Association of Drug Diversion Investigators, we installed a drug disposal box in the police department lobby in 2012. Since that time, we have collected over 1,500 pounds of unused medication!

We are grateful for the assistance of the Fox Cities Victim Crisis Responders, Lake Winnebago Area MEG Unit and the WI Department of Justice for the assistance in properly disposing of these unused medications.



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# SUPPORT SERVICES

# COMMUNICATIONS AND RECORDS

The Fox Crossing Police Department's Communication and Records Division serves the citizens in a variety of ways. This division is open to the public 24 hours a day, 365 days a year. This division is generally the first point of contact the public has with the police department. Communication Technicians are those employees who receive the public's phone calls and greet those that come into the lobby.



In addition to serving the citizens of the village, the Communications and Records Division provides support to our sworn personnel. The division monitors cameras placed in and around the municipal complex, and routinely provides searches of Federal, State, and local databases to assist officers with locating information that is pertinent to their cases and investigations.

The Communications and Records Division is responsible for maintaining the information that is entered into these systems. Information is entered into local, State, and Federal databases, and must be done so in accordance with various laws and system regulations. These entries include missing persons, stolen and recovered articles and vehicles, and arrest warrants. In order to ensure a high standard of accuracy, routine audits are conducted on these systems.

The Communications and Records Division is also responsible for typing all of the officers' dictated reports. Any incident that involves an officer's response and investigation typically will require that officer to dictate a report. These reports are then filed electronically and any attachments are filed in cabinets.

# **EMERGENCY DISPATCH**

The Winnebago County Sheriff's Department is responsible for answering 911 emergency calls and dispatching emergency services throughout Winnebago County. The 911 Communications Center is located on the second floor of the Sheriff's Office. The 911 Communications Center is staffed 24 hours a day, 365 days a year. There are three shifts per day with five or six dispatchers on duty each shift.



### SWAT

The Fox Crossing Police Department has partnered with the City of Appleton Police Department for over 25 years to provide assistance for any tactical situations in our community. We have two officers that are assigned to the Appleton SWAT team along with one officer assigned as a negotiator.

#### HONOR GUARD

In 2010, the department formed an honor guard to represent not only the police department, but the community at formal events both here in the village and around the state. The unit added another

officer in 2016 and is comprised of one lieutenant and six patrol officers.

In 2016 the honor guard attended several events such as the annual town meeting, Wisconsin Law Enforcement Memorial Ceremony and funerals for fallen officers in the area. The unit also presented a flag and ceremony for Chief McCants at a retirement luncheon in December.



### CODE COMPLIANCE

Over the years we have conducted a survey that addresses the level of problems in the community. As we review those surveys we routinely find that the areas that tend to be marked at a higher level involve quality of life issues such as junked vehicles, traffic problems, and blighted properties. When compared to other concerns that are marked lower such as gangs and drugs, one can surmise that 'life is pretty good'.

However, these quality of life issues are encountered daily in the neighborhoods and can be extremely frustrating. One thing that we can all practice is to be considerate of one another and maintain our property so that it does not become unsightly and to keep our noise at an acceptable level. Property maintenance goes a long way to reducing crime on our property. There is a pretty popular crime theory called "Broken Windows" that compares lack of property maintenance to increased criminal activity and mischief. The theory is that if you leave one window broken, over time that will invariably lead to other windows broken.

The code compliance officer is responsible for the enforcement of most of the village municipal codes. There were 181 cases that the code compliance officer investigated in 2016. A majority of these cases were for junked motor vehicles and unsightly debris.



# CHIEF MCCANTS RETIREMENT

In the fall of 2016 Chief Rod McCants informed the staff at the police department and village of his decision to retire effective January 5, 2017. At that time a process was started to find his replacement and Lieutenant Rick Leneau was named acting chief. On February 27, 2017, Lieutenant Tim Seaver was sworn in as chief of police.

Chief McCants started his career in law enforcement in 1977 at the Galesburg, IL Police Department. He worked his way through the ranks as a patrol officer, detective and retiring as a lieutenant in 1997. It was then that Chief McCants began his career with our department as a deputy chief. In 2002 he was appointed chief, replacing retiring Chief William Weiss.



The following is an excerpt of Chief McCants letter to the department:

Nineteen years ago after having a rewarding 20 year career in Galesburg, Illinois, I decided to follow a dream. That dream was to someday be a chief. In 1997, that opportunity presented itself as deputy chief of the Town of Menasha Police Department. In 2002 I had the fortune of being appointed chief enabling me to fulfill that dream.

When I first arrived at the Town of Menasha Police Department, there were two things that immediately impressed me. The first was the technology being used. Although coming from a larger department, we did not have a computerized records management system or a computer aided dispatch system. However, what impressed me more was the professionalism and camaraderie displayed by its employees. Fourteen years later that feeling has not changed.

For those of you that have been with me since day one, I sincerely thank you for your acceptance, support and respect shown over the years. For those of you that have had the opportunity to join our team during my tenure, I also say thank you for everything you've done.

*I, as well as the citizens of Fox Crossing firmly believe that the Fox Crossing Police Department is one of, if not the most respected and professional agencies in the Fox Cities. You should be proud of yourselves for that.* 

I would like to close by saying that I greatly appreciate the commitment and dedication that all of you have given to this profession. Please continue to do the same outstanding work that you have been doing all these years. And always remember, stay safe.

Chief Rodney McCants

# **HOW SAFE ARE WE?**

### **CRIME TRIANGLE**

Crime trend research indicates absence creates opportunity and can lead to a higher rate of victimization. In 1979 in the American Sociological Review, Lawrence E. Cohen and Marcus Felton wrote, "Most criminal acts require a convergence in space and time of likely offenders, suitable targets and the absence of capable guardians against crime." Their research laid the foundation for the development of the Crime Triangle.



The Crime Triangle theorizes that in order for a

crime to occur, three elements must be present: *an offender with the ability to commit the crime; a desired victim or target; and the opportunity to commit the crime.* Based on this theory, crime can be reduced by removing any one of the three elements. Most crime reduction strategies utilize a combination of approaches to achieve this goal. The easiest way is to reduce the opportunity. Often something as simple as locking our car door or garage door can deter the potential criminal.

### HOW DO WE COMPARE

There are two areas that can be studied to compare a community to another in terms of frequency and likelihood of crime. Mathematical formulas are used to break down the numbers and put communities on a level playing field (typically per 1,000 residents) which allow us to compare different sized areas such as Fox Crossing and Ft. Lauderdale.

Note that these are 2015 numbers as the Wisconsin Department of Justice has not completed their 2016 statistics at the time of publication. Also – the large retail presence in Grand Chute explains the high number of property crimes there.

FOX VALLEY CRIME RATES				
Community	Population	Violent Rate per 1,000	Property Rate per 1,000	
Wisconsin	5,732,981	3.06	19.74	
Appleton	72,623	9.21	17.46	
Neenah	25,501	5.92	19.72	
Grand Chute	22,522	3.02	41.25	
Fox Valley Metro	20,245	3.95	10.87	
Fox Crossing	18,741	2.77	10.03	
Menasha	17,353	5.53	19.25	
Kaukauna	15,462	4.27	11.12	

### **CRIME CLOCK**

The Village of Fox Crossing continues to be one of the safest cities in Wisconsin and the Fox Valley. Fox Crossing residents experienced a crime rate of only 14 crimes per 1,000 people in 2016.

However, crimes still occur, even in the safest of cities. We took some of our activity and calls that have been referenced throughout this report and listed the frequency at which they occur here in Fox Crossing.

**POLICE CALL:** Fox Crossing officers handle an incident just about every hour.

**TRAFFIC STOPS:** Fox Crossing officers make a traffic stop every 2 hours.

**SEXUAL ASSAULT**: One person is sexually assaulted every 52 days.

**PHYSICAL ASSAULT**: One person is physically assaulted every 7 days.

**THEFT:** A theft from a vehicle, business or home happens every 2 ½ days.

**WELFARE CHECK:** Officers check on the welfare of a person every 2 days.

**BURGLARY:** A home or business is broken into every 7 days.

**AUTO THEFT:** A vehicle is stolen every 46 days.

**DOMESTIC VIOLENCE:** Someone is victimized by a partner every 4 ½ days.

**DRUNK DRIVING:** A driver is arrested for OWI every 4 ½ days.

**ACCIDENT:** Officers investigate a traffic crash just about every day.

**FRAUD:** Someone is victimized by a fraud every 19 days.

#### AUTHOR

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Wisconsin Department of Justice Fox Crossing Police Department

**STATISTICS** 

PHOTOS Images by Hawkeye Post Crescent Fox Crossing Police Department

