
Town of Menasha
POLICE
Department



2011 Annual Report

OUR MISSION

The Town of Menasha Police Department exists for the purpose of providing an enhanced level of public safety in the community, protecting the constitutional rights of all people, and improving the quality of life of each citizen.

OUR COMMITMENTS

- Problem solving**
- Teamwork**
- Openness**
- Planning for the future**
- Providing leadership to the police profession**

OFFICE OF THE CHIEF

I am pleased to present our 2011 Annual Report. I hope this report gives you insight into the operations and accomplishments of the Town of Menasha Police Department. We are committed to providing quality services to the citizens, businesses, and visitors of the Town of Menasha and to maintain the high quality of life our community deserves.

Law enforcement is unique in that services need to be provided 24 hours a day, seven days a week and 365 days a year. Many people think of police work as simply enforcing the law, however there is much more than that. Our officers are problem solvers and work very hard to resolve many issues that occur throughout the year without any type of enforcement.

Another unique aspect of law enforcement is that success is sometimes measured by what doesn't happen! We are committed to reducing crime by being proactive. This is accomplished by developing partnerships with the community and having effective crime prevention programs in place.

I am proud of the wonderful work that the men and women of the Town of Menasha Police Department accomplish on an annual basis.

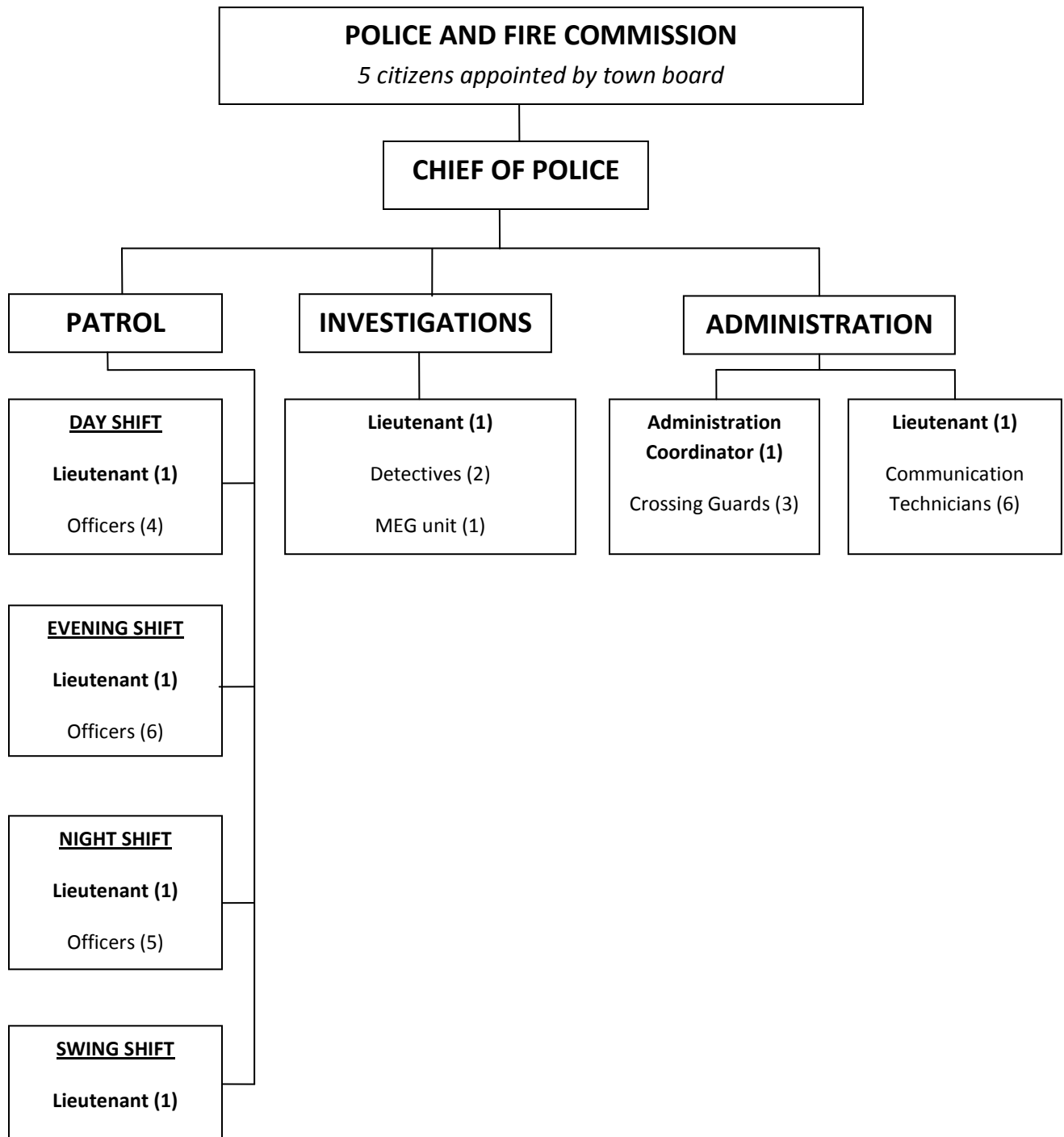
Quite clearly the public also recognizes and appreciates what we do as an organization. We know this from an ongoing citizen's survey that is given to persons that have contact with the Town of Menasha Police Department.

The Town of Menasha Police Department does face a challenge in the future. That challenge involves providing quality services to a growing community with limited resources to work with. There is no doubt that the state of the economy affects everyone. A significant goal of the Town of Menasha Police Department will be to find innovative ways to improve efficiency so the same quality of services town residents expect and deserve can be maintained.

Finally, I would like to thank the citizens of the Town of Menasha for their continued support. It is through corroboration and cooperation that the community and the police department work together to keep our community a safe one. Although crime does occur in the Town of Menasha, one only needs to look at the Crime Clock to appreciate the safe community in which we live.

Chief Rod McCarty

ORGANIZATIONAL CHART



STAFF - SWORN

CHIEF OF POLICE

Rod McCants

ADMINISTRATIVE LIEUTENANT

Tim Seaver

INVESTIGATIONS LIEUTENANT

Scott Blashka

PATROL LIEUTENANTS

Michael Krueger

Rick Leneau

Pete Deboer

Gary Cutler

DETECTIVES

Christopher Anderson

Jason Feucht

Tim Callan

COMMUNITY LIAISON OFFICER

Jason Weber

PATROL OFFICERS

Thomas Tralongo

Scott Boehlen

Gerard Stephanie

Daniel Wiechman

John Swenson

Christopher LaSage

Seely Moe

Christopher Brandt

Megan Hickey

Michael Weinberger

Jeremiah Gustafson

Scott Farrell

Corey Colburn

Evan Merkes

Vacancy

STAFF - CIVILIAN

POLICE ADMINISTRATIVE COORDINATOR

Vacancy

RECORDS TECHNICIAN I

Erin LeMahieu

COMMUNICATIONS TECHNICIAN I

Angela Oppor

Theresa Coenen

Christy Scott

JoAnn Richards

CROSSING GUARDS

Jacquelyn Lovejoy

Kerri Polzin

Harland Goldschmidt

Robert Birkholz

POLICE AND FIRE COMMISSION

Michael Lettier

Robert Weyenberg

Joseph Reidel

William Van Eeckhout

Ken Mattison Jr.

COMMUNITY PROFILE

The Town of Menasha lies in the “Fox Cities” area of Wisconsin, near the northwest corner of Lake Winnebago, about thirty minutes southwest of Green Bay. The Town of Menasha has enjoyed steady growth for many years, and is presently the second largest township in Wisconsin with a population of over 18,000.

The Town of Menasha has a service area of 12.3 square miles that includes two major federal highways that intersect within those boundaries. Approximately 66,000 vehicles cross USH 10 each day, and another 91,000 vehicles travel on USH 41 each day. In addition, the Town of Menasha maintains approximately 100 miles of local roadways.

The agency has a variety of zoning types within its jurisdiction, ranging from industrial/commercial to agricultural/residential. The economy of the area is based upon the paper industry and the town is home to many large corporations including Pierce Manufacturing, Kimberly Clark, SCA Tissue, CelluTissue, Outlook Corp., Great Northern and many other great businesses.

The police department is a full service police department employing 26 sworn officers and 7 civilian employees, with a \$2.8 million dollar budget.



PATROL DIVISION

The patrol division is the backbone of the police department. This division is responsible for handling a majority of the many emergency and non-emergency calls received each year, along with enforcing traffic laws on the freeways and roadways throughout the Town of Menasha.

The Town of Menasha presently has 15 officers and 4 lieutenants that are assigned to this division. These officers are then split among 4 patrol shifts, each with a lieutenant, that provide coverage 24 hours a day, 7 days a week. At any given time there are between 3 and 5 officers working each shift, depending on the time of day.

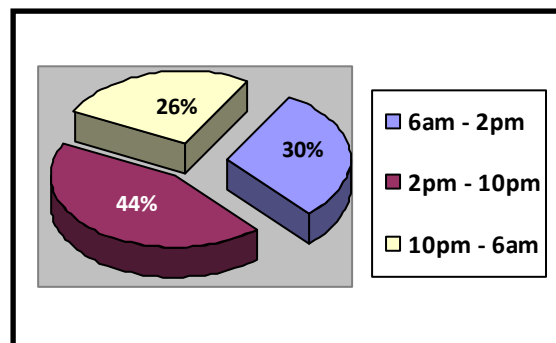
Officers primarily conduct their patrols from police cars. The Town of Menasha utilizes six marked patrol vehicles. This has traditionally been the primary means of providing police services, but we have also initiated alternative patrol methods.



Our officers also get out of their patrol cars and will either patrol certain areas of the town on bicycle or foot. These efforts afford the officers the opportunity to interact more freely with the

residents outside of the “confines” of a patrol car. Officers are also periodically assigned to a specialized directed patrol. This places officers in certain areas of the town due to a high call volume.

This past year proved to be quite a busy year for our patrol officers. ***During the course of 2011, our patrol officers responded to 6,792 calls for service!*** Often we are asked which of our patrol shifts is the busiest. The following chart shows a breakdown of calls between the shifts.



In addition to responding to calls for service, our patrol officers enforce traffic laws on over 100 miles of town roads in addition to USH 10/441 and USH 41. ***Officers issued 2,313 citations along with taking 87 intoxicated drivers off of our roadways.***



PATROL DIVISION

Some of our calls for service tend to be repeat calls at the same address. A majority of these calls can be classified as a nuisance to the neighborhood. These calls tend to lead to a lot of frustration not only for the residents but for the officers repeatedly responding. To address that concern, the Town of Menasha started a chronic nuisance program in 2008. This program allows us to notify and assist property owners in curbing nuisance activity on their property. The chart below highlights the number of targeted properties since 2008.

| | Drug | Nuisance |
|--------------|-----------|-----------|
| 2008 | 6 | 8 |
| 2009 | 1 | 9 |
| 2010 | 5 | 3 |
| 2011 | 5 | 7 |
| TOTAL | 17 | 27 |

On Easter Sunday morning, a day shift officer overheard a robbery that had just occurred at a Grand Chute movie theater. A short time later, the officer noticed a man matching the description near W. Prospect Ave. and Bluemound Dr. The suspect – armed with a handgun and bag of money – took off running. After a brief foot chase, the man was taken into custody at gunpoint.

During the month of June, we experienced 40 thefts, with almost all of them coming from unlocked vehicles on the west side of the Town of Menasha. In response to this rash of thefts, our patrol officers placed a “bait car” in strategic areas of the town. This vehicle was wired with an alarm connected to our dispatch

center. Night shift officers had the vehicle out on seven different nights and unfortunately we were not able to attract any attention to the car. We plan to continue using the bait car in 2012.



In addition to patrolling the streets of the Town of Menasha, our patrol officers were able to participate in a few fun activities last year. In March, we faced a group of TMFD firefighters in our second annual charity basketball game. This time we were able to raise over \$1,500 for Children’s Hospital of Wisconsin.



INVESTIGATION DIVISION

Criminal investigations are an important aspect of the services that we provide. Each Town of Menasha police officer has received training to conduct thorough and complete investigations. Officers routinely conduct investigations and frequently resolve the issue with no additional assistance. Those investigations that require additional or technical assistance are forwarded to the Investigation Division.



The Town of Menasha Police Department Investigation Division consists of 1 lieutenant, 2 detectives and 1 MEG drug unit investigator. The Investigation Division is responsible for investigative follow-up and criminal case preparation related to the prosecution of persons suspected of committing crimes and arresting persons suspected of committing crimes.

The department also has several officers that are trained as evidence technicians to provide forensic assistance in these investigations. These evidence technicians will respond to major crime scenes to collect and process any physical evidence. This allows the detectives to

focus on interviewing victims, witnesses and suspects. The evidence collected is then submitted to the Wisconsin State Crime Laboratory in Madison for analysis.

In early 2011, the police department replaced its aging evidence response vehicle. This vehicle was a 1995 Chevrolet Astro van that originally saw service as the department's K9 vehicle. Our new vehicle is a 2011 full size Ford van that with research, planning and town staff to equip the vehicle, cost less than a new squad car!



The Investigation Division works closely with the Winnebago County District Attorney's Office as well as many other agencies both locally and nationally. Our investigators meet regularly with other Fox Valley agencies to share and obtain information regarding criminal activity in and around the Town of Menasha. The information shared at these meetings has proven invaluable and has directly resulted in crimes being solved not only here in the Town of Menasha but throughout the Fox Valley.

INVESTIGATION DIVISION

Major drug investigations in the Town of Menasha are conducted by the Lake Winnebago Area Metropolitan Enforcement Group (MEG). The MEG Unit consists of 13 officers from police and sheriff's departments in Winnebago, Outagamie, Calumet and Fond du Lac counties. The Town of Menasha has had several officers assigned to this unit since it was formed in 1988. ***In 2011, the MEG Unit conducted over 30 investigations in the Town of Menasha focusing on marijuana, prescription drugs, cocaine, and heroin.***

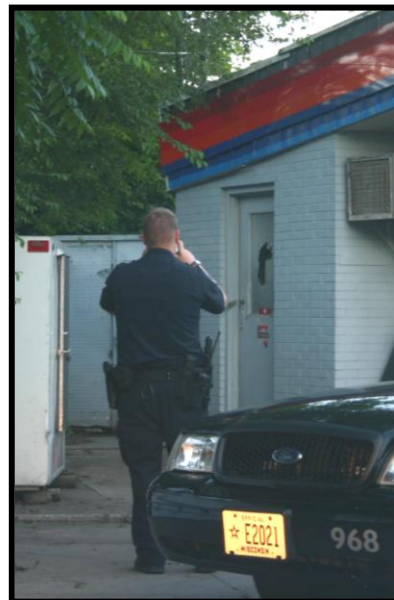


In the statistics area of this report you will find a table that lists 8 crimes broken down into two categories: violent and property. These are the crimes submitted to the FBI's Uniformed Crime Reporting system. ***In 2011, we saw 57 violent crimes committed in our community, with 54 of those being assaults and batteries. We are proud to report that 100% of our violent crimes reported were solved!***

One of those violent crimes occurred on August 13 when two groups of people were involved in an altercation at a local nightclub that resulted

in several gunshots being fired from a vehicle towards the crowded nightclub. Several vehicles were struck with bullets along with a man who suffered a gunshot wound to the face. The investigation yielded several arrests and there is presently an arrest warrant issued for the shooter.

In the property crimes portion of the report, we saw an increase in burglaries and thefts declined slightly from 2010. In 2011 the police department joined a service known as LeadsOnline-an investigative system that enables detectives to search for suspects and stolen property across secondhand stores, scrap metal dealers, pawnshops, and internet (eBay) drop-off stores both locally and nationwide. ***This new tool was directly responsible for recovering over \$6,000 in property in 2011!***



COMMUNITY POLICING

Although a major function of the police department is responding to calls for service and investigating crimes that are committed, the Town of Menasha Police Department firmly believes in being actively involved in the community.

Community policing is a concept that saw its origins in England back in the early 1800's. Sir Robert Peel, known as the "Father of Modern Policing," is credited with establishing the modern concept of the police force. He realized that a partnership must exist for the success of the community and the police. Participation by all facets of the community is critical for real problem solving that leads to lasting solutions. A famous quote from Peel is "the police are the public and the public are the police".



Informing the public of what is occurring throughout the community and the region is critical to community policing and crime prevention. Historically, we have shared information through meetings and presentations with various groups such as Neighborhood Watch, businesses, and civic organizations.

Last year our Community Liaison Officer gave 48 presentations on a variety of topics and we also conducted two sex offender notification meetings and visited the students at Spring Road School with the Officer Friendly program in the spring and fall. In an effort to help residents and businesses protect their property, we conducted 8 security surveys.

In April we held the first citizens' police/fire academy. The academy focuses on the duties of a police officer, firefighter and paramedic and offers attendees the opportunity to experience those duties through a variety of hands on activities.



We also held our 8th annual National Night Out on August 1. This event continues to be a success each year and was attended by close to 1,000 people in 2011! Department members also participated in the Affinity Clinic Helmet Challenge day and the fire department's Safety Day.

In partnership with the Neenah and Menasha Police Departments, we held two Cheers: Responsible Beverage Server Training classes and a Landlord Training class.

COMMUNITY POLICING

In 2011, the police department continued expanding our presence on the World Wide Web and launched a newly revamped website. The website now provides links to many handouts and resources. We also partnered with RAIDSONLINE to offer a free crime mapping service whereby residents can see exactly what is occurring in their neighborhoods.

We also continue our communications with the community through our Facebook site, Twitter account, Nixle text message alerts and YouTube channel.



In addition to the many social media methods of communication we still rely on the traditional media. Our Community Liaison Officer also serves as the spokesman for the department and ***in 2011 we issued 24 press releases and the department was featured several times in the news media on crime prevention topics.***



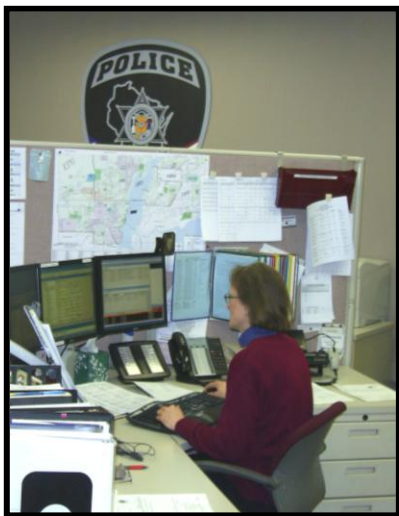
The police department works collaboratively with other agencies in programs such as:

- **TRICOM** – a Winnebago Countywide coalition of citizens who represent businesses, civic organizations, and schools who work in cooperation with the law enforcement agencies of Winnebago County.
- **P.A.S.T. – Police And Seniors working Together)** – The police department actively participates in the Northern Winnebago County P.A.S.T. groups' monthly meetings and community presentations.
- **Winnebago Countywide Crime Stoppers** - This is a coalition made up of citizens and businesses whose vision is to encourage community involvement in solving crimes. Crime Stoppers encourages people to assist police in solving crimes by offering rewards.
- **re:THINK** – This is a coalition of over 100 public, private and non-profit organizations throughout Winnebago County aimed at reducing substance abuse.
- **WI Crime Prevention Practitioner's Association** - Our Community Liaison Officer serves on the board of directors of this state organization. This allows the Town of Menasha to have a voice on the state level and help to initiate new and innovative crime prevention methods and bring those back to our community.

SUPPORT SERVICES

COMMUNICATIONS AND RECORDS

The Town of Menasha Police Department's Communication and Records Division serves the citizens in a variety of ways. This division is open to the public 24 hours a day, 365 days a year. This division is generally the first point of contact the public has with the police department. Communication Technicians are those employees who receive the public's phone calls and greet those that come into the lobby.



In addition to serving the citizens of the Town of Menasha, the Communications and Records Division provides support to our sworn personnel. The division monitors cameras placed in and around the municipal complex, and routinely provides searches of Federal, State, and local databases to assist officers with locating information that is pertinent to their cases and investigations.

The Communications and Records Division is responsible for maintaining the information that is entered into these systems. Information is entered into local, State, and Federal databases, and must be done so in accordance with various laws and system regulations. These entries include missing persons, stolen and recovered articles and vehicles, and arrest warrants. In order to ensure a high standard of accuracy, routine audits are conducted on these systems.

The Communications and Records Division is also responsible for typing all of the officers' dictated reports. Any incident that involves an officer's response and investigation typically will require that officer to dictate a report. These reports are then filed electronically and any attachments are filed in cabinets.

EMERGENCY DISPATCH

The Winnebago County Sheriff's Department is responsible for answering 911 emergency calls and dispatching emergency services throughout Winnebago County. The 911 Communications Center is located on the second floor of the Sheriff's Office. The 911 Communications Center is staffed 24 hours a day, 365 days a year. There are three shifts per day with five or six dispatchers on duty each shift.



SUPPORT SERVICES

TRAINING

The State of Wisconsin requires that sworn officers attend 24 hours of training annually to maintain their law enforcement certification.

Our officers attended 1,610 hours of training in 2011. This averages to nearly 62 hours of training for each officer.



This training included firearms qualifications- which occur twice a year, along with annual legal updates on new laws and court rulings. Officers also attended a variety of specialized training such as: Drug Recognition Expert, Sovereign Citizens, Evidence Technician, FBI – Interview & Interrogations, Officer Involved Shootings, and many other topics.

In April, the department hosted a training session on Scrap Metal Theft Investigation and Prevention. This training featured several speakers and was attended by officers and investigators from throughout Wisconsin.

SWAT

The Town of Menasha Police Department has partnered with the City of Appleton Police Department for over 20 years to provide assistance for any tactical situations in our community. We have two officers that are assigned to the Appleton SWAT team along with one officer assigned as a negotiator.

HONOR GUARD

In 2010, the department formed an honor guard to represent not only the police department, but the community at formal events both here in the Town of Menasha and around the state. The unit is comprised of one lieutenant and five patrol officers.

In 2011 the honor guard attended several events such as the annual town meeting, a 9/11 memorial event and funerals for fallen officers in the area.



STATISTICS – CALLS FOR SERVICE

ACTIVITY REPORT - 2009-2011

| Incident Type | 2011 | 2010 | 2009 |
|--------------------|---------------|---------------|---------------|
| Complaints | 3,421 | 3,661 | 3,699 |
| Services & Assists | 3,371 | 3,544 | 3,440 |
| Traffic Stops | 3,426 | 4,305 | 4,850 |
| Total | 10,218 | 11,510 | 11,730 |

CALLS FOR SERVICE – MONTHLY BREAKDOWN

| Incident Type | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|--------------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|------------|------------|------------|
| Complaints | 222 | 217 | 278 | 280 | 315 | 387 | 313 | 309 | 298 | 309 | 271 | 222 |
| Services & Assists | 288 | 276 | 248 | 212 | 266 | 290 | 331 | 338 | 300 | 295 | 269 | 258 |
| Traffic Stops | 264 | 260 | 293 | 230 | 333 | 307 | 324 | 324 | 364 | 329 | 228 | 170 |
| Accidents | 29 | 34 | 24 | 21 | 18 | 27 | 22 | 13 | 25 | 16 | 19 | 24 |
| Total | 803 | 787 | 843 | 743 | 932 | 1,011 | 995 | 984 | 987 | 949 | 787 | 674 |

The charts above compare the total police activity for 2009 – 2011 as well as monthly for 2011.

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** indicate the number of times officers have assisted citizens, motorists, other agencies, etc. Many times these incidents do not generate a police report.
- **Traffic Stops** indicates the number of times officers stop a vehicle for a traffic violation. These may result in a citation(s) or warning(s) being issued.
- **Accidents** are those reported to the police department occurring either on roadways, parking lots and/or private property.

STATISTICS – CALLS FOR SERVICE

CALLS FOR SERVICE BREAKDOWN - 2009-2011

| Incident Type | 2011 | 2010 | 2009 |
|---------------------------|------|------|------|
| Abandoned Vehicle | 40 | 64 | 46 |
| Alarm | 128 | 144 | 162 |
| Animal | 192 | 181 | 197 |
| Civil | 25 | 25 | 16 |
| Emergency Committal | 50 | 46 | 59 |
| Damage to Property | 137 | 121 | 139 |
| Death | 29 | 28 | 22 |
| Disturbance | 246 | 251 | 223 |
| Domestic Disturbance | 79 | 62 | 89 |
| Drugs | 57 | 55 | 45 |
| Fraud | 37 | 22 | 28 |
| Harassment | 115 | 110 | 129 |
| Juvenile | 154 | 149 | 146 |
| Lost/Found Property | 105 | 105 | 79 |
| Missing Person | 4 | 5 | 4 |
| Noise | 113 | 147 | 144 |
| Open Door | 26 | 30 | 15 |
| Ordinance | 302 | 264 | 276 |
| Runaway | 20 | 20 | 31 |
| Sex Offenses | 14 | 20 | 16 |
| Suspicious Inc/Veh/Person | 140 | 187 | 175 |
| Trespass | 15 | 11 | 15 |
| Warrant Arrests | 105 | 123 | 139 |
| Weapon | 6 | 1 | 1 |
| Welfare Check | 142 | 171 | 163 |

The chart above is a breakdown of some of the types of complaints officers have investigated. Certain crimes (theft, burglary, robbery, assault, etc) are compared on the next page.

STATISTICS – CRIMES AND ARRESTS

Town of Menasha Unified Crime Report of Index Offenses 2009 – 2011 Comparison

| | 2011 | 2010 | 2009 |
|---------------------------------------|-------------|------------|------------|
| Violent Crime | | | |
| Murder | 0 | 0 | 0 |
| Forcible Rape | 2 | 3 | 0 |
| Robbery | 1 | 0 | 0 |
| Assault/Battery/Simple Assault | 54 | 38 | 45 |
| Total Violent | 57 | 41 | 45 |
| Clearance Rate | 100% | 83% | 84% |
| Property Crime | | | |
| Burglary | 70 | 57 | 78 |
| Theft | 177 | 187 | 194 |
| Motor Vehicle Theft | 6 | 11 | 11 |
| Arson | 1 | 0 | 0 |
| Total Property | 254 | 255 | 283 |
| Clearance Rate | 26% | 20% | 31% |
| Total Index | 311 | 292 | 328 |

The Federal Bureau of Investigation's Uniform Crime Reporting (UCR) Program, which began in 1929, collects information on the following crimes reported to law enforcement: homicide, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson.

The UCR Program also maintains a database of arrests and clearance rates of law enforcement agencies. Clearance rates reflect the percentage of those cases that are cleared or solved.

The statewide clearance rates for 2010 were: 50% for violent crimes and 26% for property crimes.

ARREST REPORT – 2009-2011

| | 2011 | 2010 | 2009 |
|-----------------------------|------------|------------|------------|
| Prosecution Requests | 214 | 157 | 217 |
| Juvenile Referrals | 46 | 49 | 59 |
| Town Summons | 388 | 345 | 404 |
| TOTAL | 648 | 551 | 680 |

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **Town summonses** are local ordinance violations.

STATISTICS – TRAFFIC ENFORCEMENT

TRAFFIC CITATIONS – 2009-2011

| | 2011 | 2010 | 2009 |
|------------------------|--------------|--------------|--------------|
| Speeding citations | 504 | 523 | 518 |
| Non-speeding citations | 1,809 | 1,694 | 1,448 |
| Parking citations | 611 | 500 | 584 |
| OWI | 87 | 123 | 121 |
| Total | 3,011 | 2,840 | 2,671 |

TRAFFIC WARNINGS – 2009-2011

| | 2011 | 2010 | 2009 |
|-------------------------|--------------|--------------|--------------|
| Speeding warnings | 1,162 | 1,393 | 1,358 |
| Non-speeding warnings | 837 | 1,649 | 1,282 |
| Vehicle defect warnings | 728 | 417 | 464 |
| Total | 2,727 | 3,459 | 3,104 |

ACCIDENTS – 2009-2011

| | 2011 | 2010 | 2009 |
|------------------------|------|------|------|
| Accidents Investigated | 272 | 251 | 240 |

The top two charts show the amount of traffic enforcement in the Town of Menasha. It compares the number of citations to the number of warnings issued by officers.

The bottom charts shows the breakdown of the traffic accidents reported.

CRIME CLOCK

The Town of Menasha continues to be one of the safest cities in Wisconsin and the Fox Valley. The Town of Menasha experienced a crime rate of only 14 crimes per 1,000 people in 2011.

However, crimes still occur, even in the safest of cities. This chart shows the frequency of crimes in the Town of Menasha as compared to the U.S. and Wisconsin.



| Crimes | U.S. One every | WI One every | Town of Menasha One every |
|--------------------|-------------------|-----------------|------------------------------|
| Homicide | 35 min. | 2 days | 0 days |
| Rape | 6 min. | 7 hours | 6 months |
| Aggravated Assault | 40 sec. | 58 minutes | 7 days |
| Robbery | 1 min. | 1 hour | 1 year |
| | | | |
| Theft | 5 sec. | 5 min. | 2 days |
| Burglary | 15 sec. | 20 min. | 5 days |
| Auto theft | 43 sec. | 1 hour | 2 months |