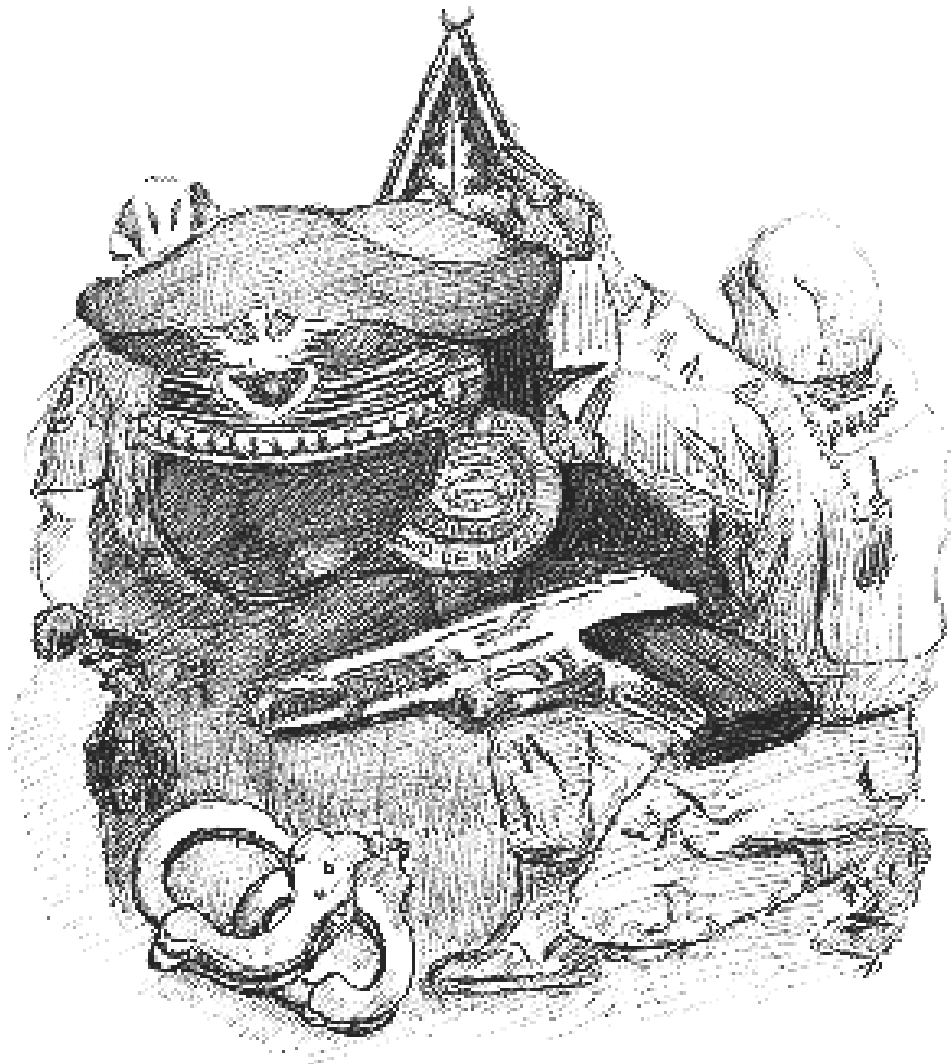


Town of Menasha Police Department



2010 Annual Report



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Welcome from the Chief

I am pleased to present our 2010 Annual Report. I hope this report gives you insight into the operations and accomplishments of the Town of Menasha Police Department. We are committed to providing quality services to the citizens, businesses, and visitors of the Town of Menasha and to maintain the high quality of life our community deserves.

Police work is a unique profession and service in that it needs to be provided – 24 hours a day, seven days a week, and 365 days a year. Many people think of police work as enforcing the law, however there is much more to that. Our officers are problem solvers and work very hard to resolve many issues that occur throughout the year without any type of enforcement. Another unique aspect of law enforcement is that success is sometimes measured by what doesn't happen! We are committed to reducing our workload and activity by being proactive with many community activities and crime prevention programs in place.

I am consistently proud of the wonderful work of the men and women of the Town of Menasha Police Department. Quite clearly the public also recognizes and appreciates what we do as an organization. We know this from an ongoing citizen's survey that is given to persons that have contact with the Town of Menasha Police Department.

The Town of Menasha Police Department does face a challenge in the future. That challenge involves providing quality services to a growing community with limited resources to work with. There is no doubt that the state of the economy affects everyone. A significant goal of the Town of Menasha Police Department will be to find innovative ways to improve efficiency so the same quality of services town residents expect and deserve can be maintained.

Finally, I would like to thank the citizens of the Town of Menasha for their continued support. It is through corroboration and cooperation that the community and the police department work together to keep our community a safe one. Although crime does occur in the Town of Menasha, one only needs to look at the Crime Clock to appreciate the safe community in which we live.

Chief Rod McCartis

Working with our community



Mission Statement

The Town of Menasha Police Department exists for the purpose of providing an enhanced level of public safety in the community, protecting the constitutional rights of all people, and improving the quality of life of each citizen.

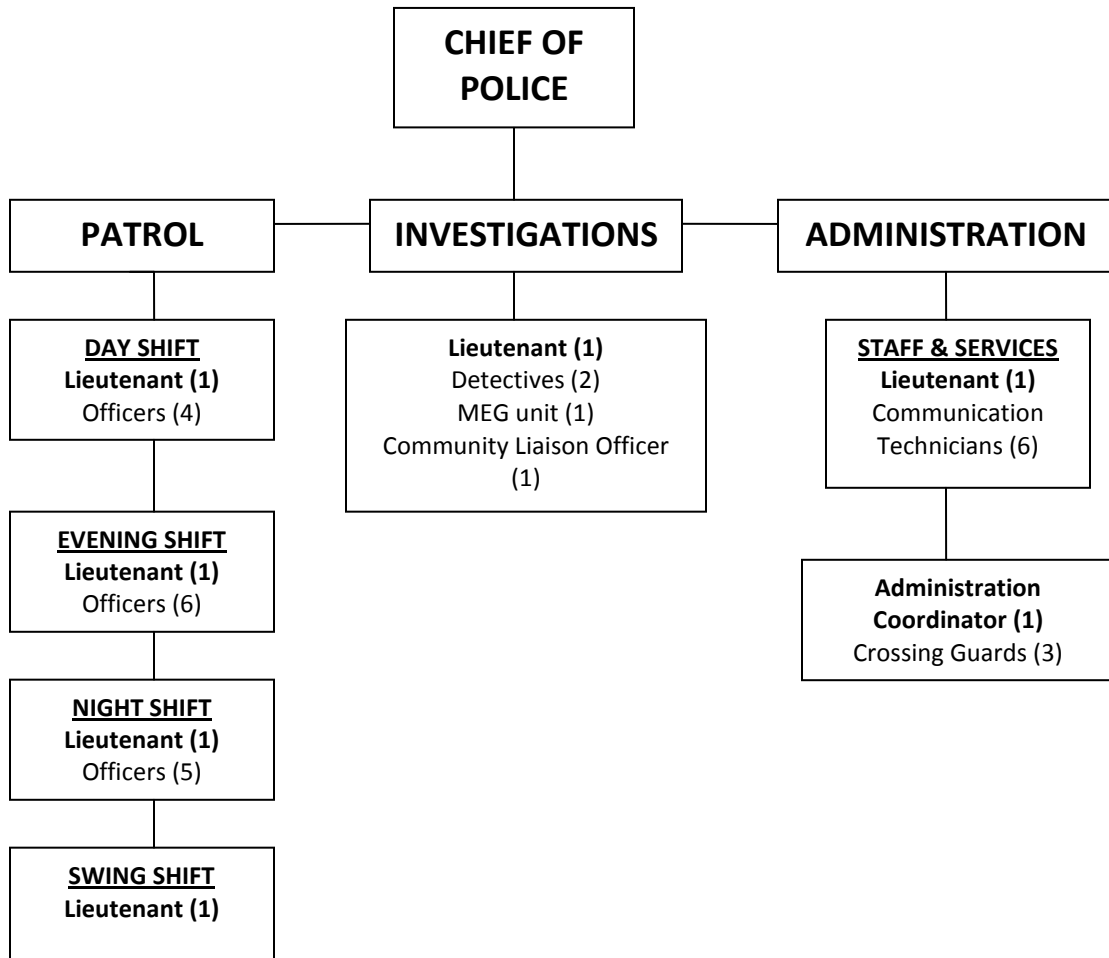
We are committed to:

- Problem solving
- Teamwork
- Openness
- Planning for the future
- Providing leadership to the police profession

Working with our community



Organizational Chart





Community Profile

The Town of Menasha lies in the “Fox Cities” area of Wisconsin, near the northwest corner of Lake Winnebago, about thirty minutes southwest of Green Bay. The Town of Menasha has enjoyed steady growth for many years, and is presently the second largest township in Wisconsin with a population of over 17,000.

The Town of Menasha has a service area of 12.3 square miles that includes two major federal highways that intersect within those boundaries. Approximately 66,000 vehicles cross USH 10 each day, and another 91,000 vehicles travel on USH 41 each day. In addition, the Town of Menasha maintains approximately 100 miles of local roadways.

The agency has a variety of zoning types within its jurisdiction, ranging from industrial/commercial to agricultural/residential. The economy of the area is based upon the paper industry and the town is home to many large corporations including Pierce Manufacturing, Kimberly Clark, SCA Tissue, CelluTissue, Outlook Corp., Great Northern and many other great businesses.

The police department is a full service police department employing 26 sworn officers and 7 civilian employees, with a \$2.8 million dollar budget.



Working with our community



Sworn Personnel

Chief of Police	Rodney McCants
Lieutenant/Administrative	Tim Seaver
Lieutenant/Investigations	Scott Blashka
Lieutenant/Patrol	Michael Krueger Rick Leneau Pete DeBoer Gary Cutler
Detectives	Chris Anderson Jason Feucht Tim Callan
Community Liaison Officer	Jason Weber
Officers	Thomas Tralongo Scott Boehlen Gerard Stephanie Daniel Wiechman John Swenson Christopher LaSage Seely Moe Christopher Brandt Megan Hickey Michael Weinberger Jeremiah Gustafson Scott Farrell Corey Colburn Evan Merkes



Civilian Personnel

Police Administrative Coordinator

Kathleen L. Hales

Records Tech. I

Erin LeMahieu

Communications Tech. I

Angela Oppor
Theresa Coenen
Christy Scott
JoAnn Richards

Crossing Guards

Jacquelyn Lovejoy
Kerri Jagoditsch
Harland Goldschmidt
Robert Birkholz

Police and Fire Commission

Michael Lettier
Robert Weyenberg
Joseph Reidel
William Van Eeckhout
Ken Mattison Jr.



2010 Highlights

As you will read throughout this report and review the statistics at the end, the employees of the Town of Menasha Police Department had a very productive year. The following pages will highlight some of the accomplishments.

January

- Facebook and YouTube websites are launched. These sites, in addition to the email alerts expand the department's ability to reach residents, businesses and visitors.
- Media Relations training is hosted by the police department attracting law enforcement, fire, and school personnel from Northeast Wisconsin.

March

- Officer Corey Colburn starts duties as a patrol officer.

April

- The department's honor guard makes its debut at the annual town meeting. The honor guard is comprised of 7 officers and represents the department at official ceremonies.
- Acting on a welfare check request, patrol officers uncovered a methamphetamine lab in an eastside apartment.

May

- After being profiled on America's Most Wanted, a Town of Menasha fugitive wanted for the sexual assault of two young children is captured in Tennessee.
- Using federal grant funds, a FAST ID system is installed at the police department. This system allows officers to verify a person's identity through state and national databases.
- The Town of Menasha Police Department and the Oshkosh Police Department are awarded the *Award of Merit* from the Wisconsin Association of Public, Education and Government Channels for a television show on prescription drug abuse.

June

- In partnership with the US Attorney's Office and the WI Crime Prevention Practitioners Association, the department hosted a Problem Oriented Policing training which attracted over 60 officers from throughout Wisconsin.
- Community Liaison Officer Jason Weber is awarded the WI Law Enforcement Partner of the Year by the WI Prevention Network for substance abuse prevention.

July

- Officer Megan Hickey is presented a letter of commendation by the town board for her actions in rescuing a man from a burning vehicle.
- The department's newly redesigned website is launched. The website is now more interactive and features downloadable brochures and online forms.

August

- The 6th annual National Night Out is held and attracted almost 1,000 people.

September

- After a 23 year career, Detective Jerry Lingnofski retires from the department. Detective Lingnofski was the department's first K9 handler and most recently was assigned as a detective.
- Officer Jason Feucht is promoted to detective.
- Community Liaison Officer Jason Weber is awarded the WI Crime Prevention Practitioner of the Year award by the WI Crime Prevention Practitioners Association.

October – December

- Acting upon suspicious activity, patrol officers arrest 5 people responsible for stealing scrap metal from various businesses in the Town of Menasha and adjoining municipalities.

November

- Officer Evan Merkes starts duties as a patrol officer.



Policing – 24/7/365

The following several pages offer a glimpse into a year in the Town of Menasha Police Department.

04.13.10 6:00pm

The Honor Guard presents the colors for the annual town meeting.

This was the first official event for the newly formed honor guard. Members of the honor guard will represent the department at events such as funerals, ceremonies and presentations.



04.26.10 8:03am

Officer Swenson assists a child crossing the street near Spring Road School.

The police department has many programs that are aimed at our youth such as the Officer Friendly program at our elementary schools.

Working with our community



Policing – 24/7/365



05.12.10 2:27pm

Officers respond to a motorcycle accident just before rush hour and assist the fire department and paramedics in treating the injured driver. With the several federal, state and county highways along with over 100 miles of local roadways, traffic enforcement and investigations is a large part of our officers' jobs.



06.12.10 10:19pm

Officer Weinberger acknowledges a dispatched call.

Dispatching duties and 911 calls are handled by the Winnebago County Sheriff's Office for all police & fire agencies in the county.

Each squad car is equipped with a police radio, mobile data computer, and GPS unit among other equipment.

Working with our community



Policing – 24/7/365



10.25.10 2:56pm

Officer LaSage investigates a burglary to a storage shed. All officers are trained in basic evidence collection procedures. The police department also has two officers that are trained as evidence technicians and assist in major cases.

11.05.10 1:44pm

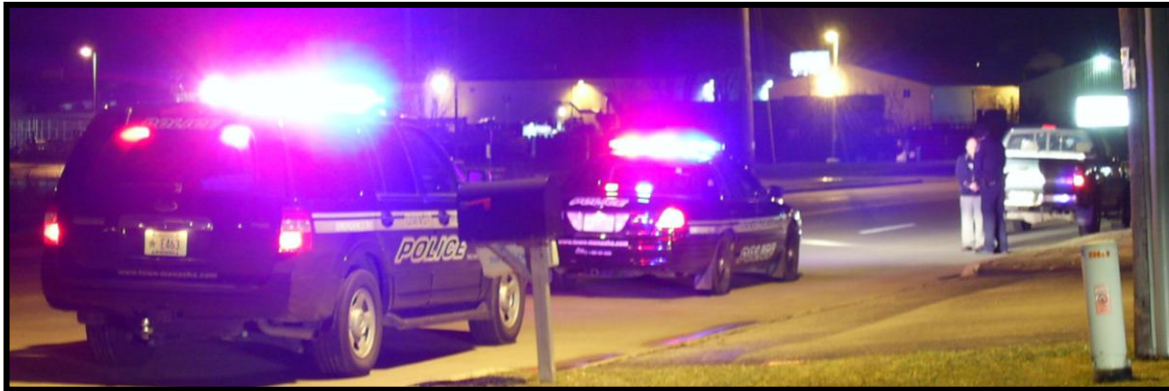
Evening shift officers gather for briefing prior to start of shift. Briefing is the time where officers exchange information on what has occurred in the previous shifts and may receive brief training information.



Working with our community



Policing – 24/7/365



11.20.10 12:38am

An officer conducts field sobriety tasks with a suspected drunk driver.
This scenario repeated itself 123 times in 2010!

12.08.10 7:47am

Lt. Leneau is being trained on the use of the Taser. The Taser is one of several options available to our officers in use of force situations.

Each officer is mandated to have 24 hours of training each year, however many of our officers exceed that amount each year.



Working with our community



Patrol Division

The patrol division is the backbone of the police department. This division is responsible for handling a majority of the many emergency and non-emergency calls received each year, along with enforcing traffic laws on the freeways and roadways throughout the Town of Menasha.

The Town of Menasha presently has 15 officers and 4 lieutenants that are assigned to this division. These officers are then split among 4 patrol shifts, each with a lieutenant, that provide coverage 24 hours a day, 7 days a week. At any given time there are between 3 and 5 officers working each shift, depending on the time of day.

Officers primarily conduct their patrols from police cars. The Town of Menasha utilizes six marked patrol vehicles. This has traditionally been the primary means of providing police services, but we have also initiated alternative patrol methods.

Our officers also get out of their patrol cars and will either patrol certain areas of the town on bicycle or foot. These efforts afford the officers the opportunity to interact more freely with the residents outside of the "confines" of a patrol car. Officers are also periodically assigned to a specialized directed patrol. This places officers in certain areas of the town due to a high call volume.



Working with our community



Investigation Division

Criminal investigations are an important aspect of the services that we provide. Each Town of Menasha police officer has received training to conduct thorough and complete investigations. Officers routinely conduct investigations and frequently resolve the issue with no additional assistance. Those investigations that require additional or technical assistance are forwarded to the Investigation Division.

The Town of Menasha Police Department Investigation Division consists of 1 lieutenant, 2 detectives and 1 MEG drug unit investigator. The department also has several officers that are trained as evidence technicians to provide forensic assistance in these investigations. The Investigation Division is responsible for investigative follow-up and criminal case preparation related to the prosecution of persons suspected of committing crimes and arresting persons suspected of committing crimes.

The Investigation Division works closely with the Winnebago County District Attorney's Office as well as many other agencies both locally and nationally. Our investigators meet regularly with other Fox Valley agencies to share and obtain information regarding criminal activity in and around the Town of Menasha.



Working with our community



Communication & Records

The Town of Menasha Police Department's Communication and Records Division serves the citizens in a variety of ways. This division is open to the public 24 hours a day, 365 days a year. This division is generally the first point of contact the public has with the police department. Communication technicians are those employees who receive the public's phone calls and greet those that come into the lobby.

In addition to serving the citizens of the Town of Menasha, the Communications and Records Division provides support to our sworn personnel. The division monitors cameras placed in and around the municipal complex, and routinely provides searches of Federal, State, and local databases to assist officers with locating information that is pertinent to their cases and investigations.

In addition to searching these databases, the Communications and Records Division is responsible for maintaining the information that is entered into these systems. Information is entered into local, State, and Federal databases, and must be done so in accordance with various laws and system regulations. These entries include missing persons, stolen and recovered articles and vehicles, and arrest warrants. In order to ensure a high standard of accuracy, routine audits are conducted on these systems.

The Communications and Records Division is also responsible for typing all of the officers' dictated reports. Any incident that involves an officer's response and investigation typically will require that officer to dictate a report. These reports are then filed electronically and any attachments are filed in cabinets.



Community Relations

Although a major function of the police department is responding to calls for service and investigating those crimes that are committed, the Town of Menasha Police Department firmly believes in being actively involved in the community.

The police department works collaboratively with other agencies in programs such as:

- **TRICOM** – a Winnebago Countywide coalition of citizens who represent businesses, civic organizations, and schools who work in cooperation with the law enforcement agencies of Winnebago County.
- **S.A.L.T. (Senior and Law Enforcement working Together)** – The police department actively participates in the Northern Winnebago County S.A.L.T. groups' monthly meetings and community presentations.
- **Winnebago Countywide Crime Stoppers** - This is a coalition made up of citizens and businesses whose vision is to encourage community involvement in solving crimes. Crime Stoppers encourages people to assist police in solving crimes by offering rewards.
- **re:THINK** – This is a coalition of over 100 public, private and non-profit organizations throughout Winnebago County aimed at reducing substance abuse. The group is active in education with programs such as: Cheers! Responsible Beverage Server; Parents Who Host Lose the Most; and the *Good Drugs Gone Bad* prescription drug abuse program.

The Town of Menasha Police Department is also actively involved in the schools and with the youth of our community in programs such as:

- **Officer Friendly** – This is an elementary school based program aimed where a police officer visits individual classrooms throughout the year providing safety messages and a positive interaction with the students. In 2010, the police department began using the *Yell & Tell* program that was developed by Jean Davidson, of the Harley-Davidson family. We were fortunate to have Jean come to Spring Road School in May to officially launch the program!

Working with our community



Community Relations

The Town of Menasha Police Department works with the community in a variety of ways. Some of those are highlighted below.

- **Special Olympics** – The Town of Menasha Police Department has been an active supporter of the Special Olympics, routinely participating in the Lock up a Cop and Cops & Lobsters fundraisers.
- **Neighborhood Watch** – The Town of Menasha presently has 24 neighborhood watch groups. These groups meet throughout the year in a variety of ways. This past year, the police department instituted a “virtual block watch” which is an internet and email based watch whereby information such as crime alerts, newsletters, and prevention information is disseminated to many businesses and residents.
- **National Night Out rally** – For the past six years, the police department has sponsored a town-wide “night out” celebration to raise awareness of local anti-crime programs and to also highlight some of the many services that are available to residents. This past year’s event was held on August 2, 2010 and attracted close to 1,000 people!
- **Station tours** – Every year the police department receives many requests for station tours from groups such as daycares and scout organizations. This past year was no different, and patrol officers provided many tours to these groups.
- **Public appearances** – Over the course of 2010, officers spoke to many civic organizations on a variety of law enforcement and prevention topics. Officers also made appearances at several local businesses hosting safety days or grand opening celebrations.
- **Brewer and Packer cards** – For over 20 years, the police department has been partnering with local businesses in distributing Milwaukee Brewer and Green Bay Packer cards to the youth of our community.

Working with our community



Community Relations

In 2010, the police department worked on a variety of projects to address several issues that we are facing:

- **Prescription Drug Abuse** – The *Good Drugs Gone Bad* program that was initiated in the Town of Menasha in 2009 continued into 2010 with two train-the-trainer sessions presented to over 200 educators, prevention specialists, and law enforcement across Wisconsin. The program was also presented by the department at conferences such as the WI Coroners and Medical Examiners Association and the WI Social Services Association.
- **Chronic Nuisance Program** – Through increased communication and working with property owners, the police department assisted landlords with three evictions for nuisance violations and five evictions for drug dealing. ***Since the inception of the program in 2008, the police department has curbed nuisance activity on 20 properties and drug activity on 12 properties! We have done this without having to issue any citations to property owners.***
- **Social Media**- 2010 was the first full year of our Facebook page. This has proven to be a successful venture with over 600 fans of the department. This success also led to the department launching a YouTube channel featuring prevention videos, news clips, and department made videos. We also started a Nixle account which gives us the capability of sending alerts via text message.
- **Burglary Prevention** – In response to an increase in burglaries, the police department held a community-wide meeting in March to address this concern and offer prevention tips and initiated a program where postcards are mailed out by officers that observe something that is preventable and could lead to a crime. Officers have also been conducting security surveys of homes and businesses. The department also partnered with local Home Depot stores in a program to offer residents a discount on safety and security related products. This program has since expanded throughout Wisconsin.

Working with our community

Appendices



Calls for Service

Activity Report 2008 – 2010 Comparison

Incident Type	2010	2009	2008
Complaints	3661	3699	3630
Services & Assists	3544	3440	3758
Traffic Stops	4305	4850	4053
Total	11510	11730	11441

Calls for Service breakdown 2008 – 2010 Comparison

Incident Type	2010	2009	2008
Abandoned Vehicle	64	46	23
Alarm	144	162	174
Animal	181	197	205
Civil	25	16	25
Emergency Committal	46	59	90
Damage to Property	121	139	134
Death	28	22	27
Disturbance	251	223	240
Domestic Disturbance	62	89	62
Drugs	55	45	63
Fraud	22	28	45
Harassment	110	129	127
Juvenile	149	146	144
Lost/Found Property	105	79	83
Missing Person	5	4	9
Noise	147	144	136
Open Door	30	15	13
Ordinance	264	276	250
Runaway	20	31	36
Sex Offenses	20	16	14
Suspicious Inc/Veh/Person	187	175	204
Trespass	11	15	7
Warrant Arrests	123	139	170
Weapon	1	1	3
Welfare Check	171	163	108

The chart above compares the total police activity for 2008 - 2010.

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** indicate the number of times officers have assisted citizens, motorists, other agencies, etc. Many times these incidents do not generate a police report.

The chart to the left is a breakdown of some of the types of complaints officers have investigated.

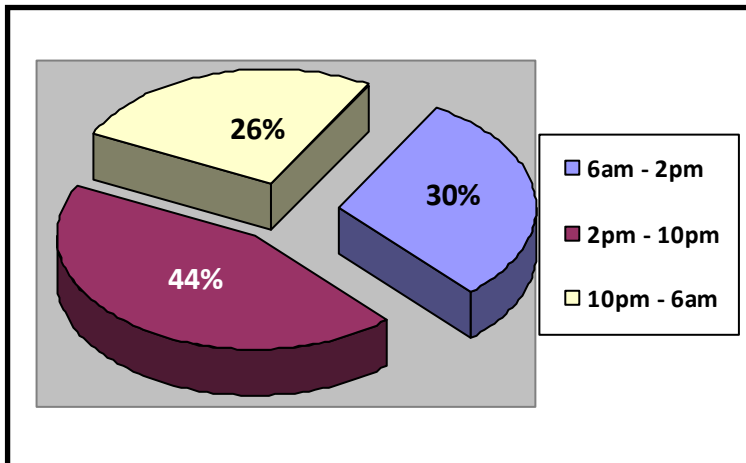


Calls for Service

Calls for Service Monthly Breakdown

Incident Type	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Complaints	265	247	298	287	333	371	351	383	301	288	259	279
Services & Assists	254	244	262	253	335	388	337	338	273	276	277	307
Traffic Stops	423	372	423	355	456	343	400	379	372	303	287	192
Accidents	24	31	19	12	18	17	13	18	19	34	16	30
Total	966	894	1002	907	1142	1119	1101	1118	965	901	839	808

Calls for Service Shift Breakdown



The charts on this page take a look at when our activity is occurring.

The above chart shows the breakdown of activity on a monthly basis.

The chart to the left compares that activity per shift.



Crimes & Arrests

Wisconsin Unified Crime Report of Index Offenses Town of Menasha 2008 – 2010 Comparison

	2010	2009	2008
Violent Crime			
Murder	0	0	0
Forcible Rape	3	0	3
Robbery	0	0	4
Assault/Battery/Simple Assault	38	45	47
Total Violent	41	45	54
Clearance Rate	83%	84%	83%
Property Crime			
Burglary	57	78	47
Theft	187	194	185
Motor Vehicle Theft	11	11	18
Arson	0	0	0
Total Property	255	283	250
Clearance Rate	20%	31%	38%
Total Index	292	328	304

This chart compares the crimes reported and cleared (solved).

The statewide clearance rates for 2010 were: 50% for violent crimes and 26% for property crimes.

Arrest Report 2008 – 2010 Comparison

	2010	2009	2008
Prosecution Requests	157	217	259
Juvenile Referrals	49	59	68
Town Summons	345	404	385
TOTAL	551	680	712

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **Town summonses** are local ordinance violations.



Traffic Enforcement

Traffic Citations 2008 – 2010 Comparison

	2010	2009	2008
Speeding citations	523	518	495
Non-speeding citations	1694	1448	1382
Parking citations	500	584	714
OWI	123	121	106
Total	2840	2671	2697

Traffic Warnings 2008 – 2010 Comparison

	2010	2009	2008
Speeding warnings	1393	1358	1266
Non-speeding warnings	1649	1282	1327
Vehicle defect warnings	417	464	455
Total	3459	3104	3048

ACCIDENTS 2008 – 2010 Comparison

	2010	2009	2008
Accidents Investigated	251	240	287

The top charts show the amount of traffic enforcement in the Town of Menasha. It compares the number of citations to the number of warnings issued by officers.

The bottom charts shows the breakdown of the traffic accidents reported.



Crime Clock

Town of Menasha Crime Clock

The Town of Menasha continues to be one of the safest cities in Wisconsin and the Fox Valley. The Town of Menasha experienced a crime rate of only 14 crimes per 1,000 people in 2010.



However, crimes still occur, even in the safest of cities. This chart shows the frequency of crimes in the Town of Menasha as compared to the U.S. and Wisconsin.

Crimes	U.S. One every	WI One every	Town of Menasha One every
Homicide	34 min.	2 days	0 days
Rape	6 min.	8 hours	120 days
Aggravated Assault	39 sec.	1 hour	10 days
Robbery	1 min.	2 hours	0 days
Theft	5 sec.	4 min.	2 days
Burglary	14 sec.	20 min.	6 days
Auto theft	39 sec.	1 hour	33 days