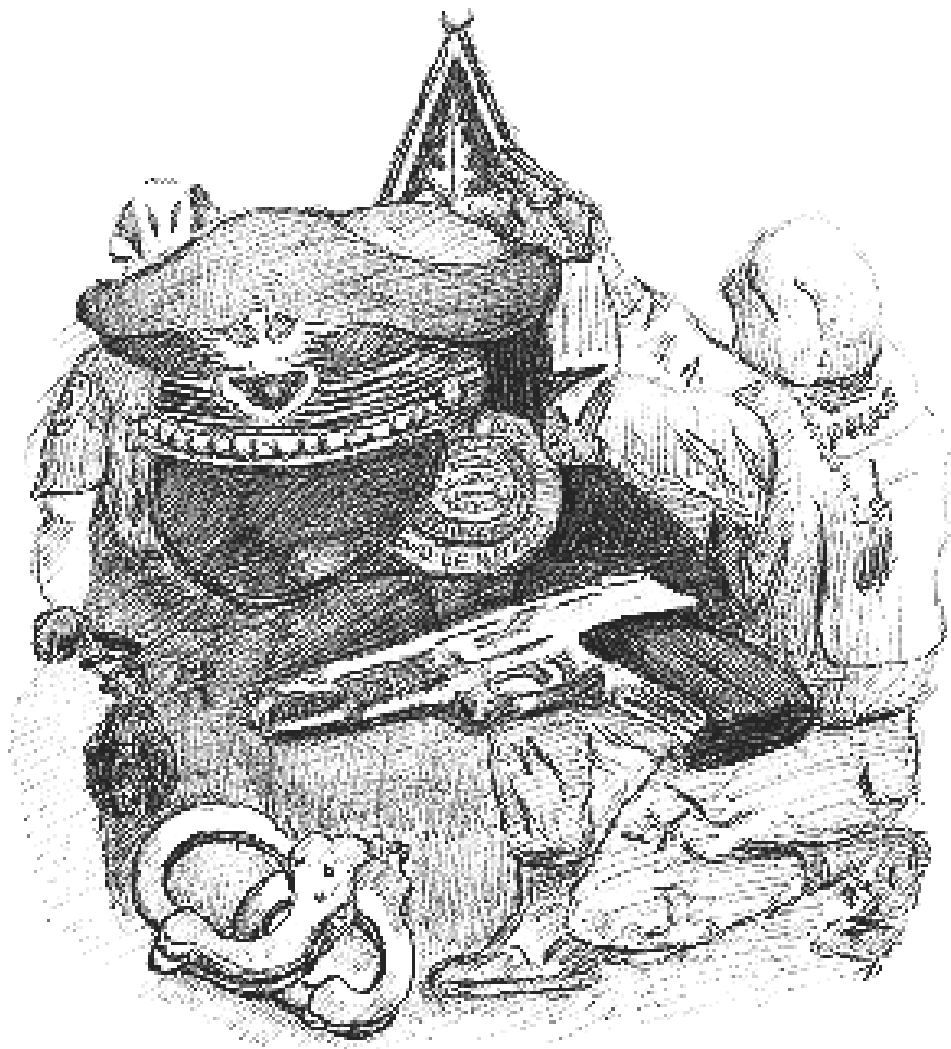


Town of Menasha Police Department



2009 Annual Report



Table of Contents

Welcome from the Chief	3
Mission Statement	4
Community Profile	5
Organizational Chart	6
Department Personnel	7
Patrol Division	9
Investigation Division	11
Communication & Records Division	13
Community Relations	14
Appendices	
Calls for Service	19
Crimes & Arrests	20
Traffic Enforcement	21
Citizen Survey	22
Crime Clock	23



Welcome from the Chief

I am pleased to present our 2009 Annual Report. I hope this report gives you insight into the operations and accomplishments of the Town of Menasha Police Department. We are committed to providing quality services to the citizens, businesses, and visitors of the Town of Menasha and to maintain the high quality of life our community deserves.

I am consistently proud of the wonderful work of the men and women of the Town of Menasha Police Department. Quite clearly the public also recognizes and appreciates what we do as an organization. We know this from an ongoing citizen's survey that is given to persons that have contact with the Town of Menasha Police Department.

One major accomplishment for 2009 was our 6th annual National Night Out Rally. NNO is an annual event that is festive in nature. The event exposes the attendees to all functions of town government. Although it is festive in nature, there is strong emphasis on crime prevention and safety issues. The highlight of the event was giving away free bicycle helmets to children.

The second major accomplishment of 2009 was the creation of an educational toolkit to combat the abuse of pharmaceuticals. This is a problem that is increasing at an alarming rate and does not get as much attention as it should. Here in the Town of Menasha we saw quite a few burglaries this past spring where the primary target was prescription drugs. One truly impressive accomplishment of this kit was the willingness of the many agencies, organizations and businesses to work together on this project. A highlight of this campaign was a press conference that we hosted featuring Wisconsin Attorney General J.B. Van Hollen.

The Town of Menasha Police Department does face a challenge in the future. That challenge involves providing quality services to a growing community with limited resources to work with. There is no doubt that the state of the economy affects everyone. A significant goal of the Town of Menasha Police Department will be to find innovative ways to improve efficiency so the same quality of services town residents expect and deserve can be maintained.

Finally, I would like to thank the citizens of the Town of Menasha for their continued support. It is through corroboration and cooperation that the community and the police department work together to keep our community a safe one. Although crime does occur in the Town of Menasha, one only needs to look at the Crime Clock to appreciate the safe community in which we live.

Chief Rod McCartis

Working with our community



Mission Statement

The Town of Menasha Police Department exists for the purpose of providing an enhanced level of public safety in the community, protecting the constitutional rights of all people, and improving the quality of life of each citizen.

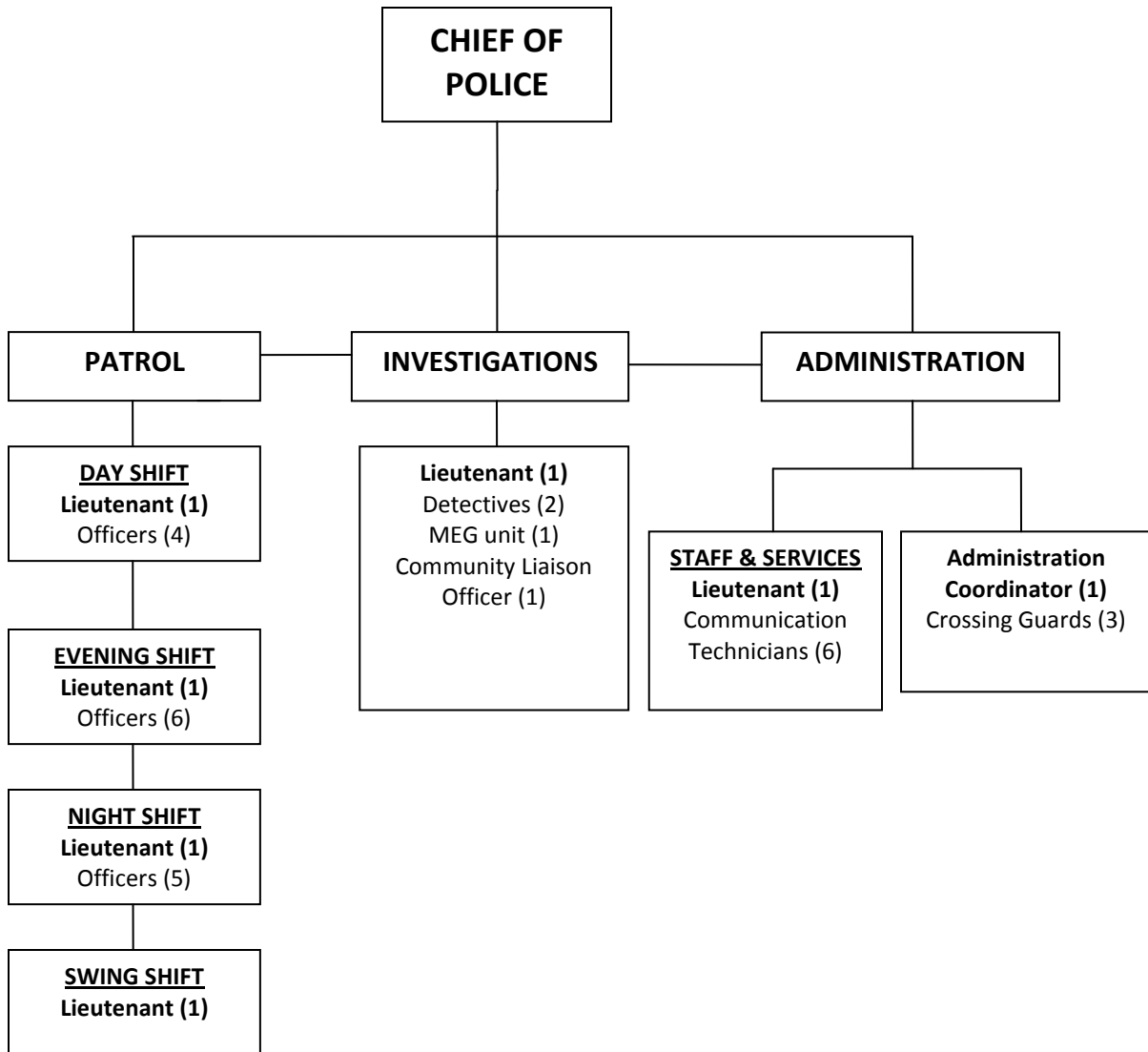
We are committed to:

- Problem solving
- Teamwork
- Openness
- Planning for the future
- Providing leadership to the police profession

Working with our community



Organizational Chart





Community Profile

The Town of Menasha lies in the “Fox Cities” area of Wisconsin, near the northwest corner of Lake Winnebago, about thirty minutes southwest of Green Bay. The Town of Menasha has enjoyed steady growth for many years, and is presently the second largest township in Wisconsin with a population of over 17,000.

The Town of Menasha has a service area of 12.3 square miles that includes two major federal highways that intersect within those boundaries. Approximately 66,000 vehicles cross USH 10 each day, and another 91,000 vehicles travel on USH 41 each day. In addition, the Town of Menasha maintains approximately 100 miles of local roadways.

The agency has a variety of zoning types within its jurisdiction, ranging from industrial/commercial to agricultural/residential. The economy of the area is based upon the paper industry and the town is home to many large corporations including Pierce Manufacturing, Kimberly Clark, SCA Tissue, CelluTissue, Outlook Corp., Great Northern and many other great businesses.

The police department is a full service police department employing 26 sworn officers and 7 civilian employees with a \$2.8 million dollar budget.



Working with our community



Sworn Personnel

Chief of Police	Rodney McCants
Lieutenant/Investigations	Scott Blashka
Lieutenant/Administrative	Tim Seaver
Lieutenant/Patrol	Michael Krueger Rick Leneau Pete DeBoer Gary Cutler
Detectives	Jerome Lingnofski Christopher Anderson Tim Callan
Community Liaison Officer	Jason Weber
Officers	Thomas Tralongo Scott Boehlen Jason Feucht Gerard Stephanie Daniel Wiechman John Swenson Christopher LaSage Seely Moe Christopher Brandt Megan Hickey Michael Weinberger Jeremiah Gustafson Scott Farrell Thomas Healy



Civilian Personnel

Police Administrative Coordinator

Kathleen L. Hales

Records Tech. I

Linda L. Pagel

Communications Tech. I

Erin L. LeMahieu
Angela V. Oppor
Theresa M. Coenen
Nicole S. Schettle
Christy A. Scott

Crossing Guards

Jacquelyn Lovejoy
Kerri Jagoditsh
Harland Goldschmidt
Richard Brucks

Police Commission

Michael Lettier
David McFadden
Robert Weyenberg
Joseph Reidel
William Van Eeckhout



Patrol Division

The patrol division is the backbone of the police department. This division is responsible for handling a majority of the many emergency and non-emergency calls received each year, along with enforcing traffic laws on the freeways and roadways throughout the Town of Menasha.

The Town of Menasha presently has 15 officers and 4 lieutenants that are assigned to this division. These officers are then split among 4 patrol shifts, each with a lieutenant, that provide coverage 24 hours a day, 7 days a week. At any given time there are between 3 and 5 officers working each shift, depending on the time of day.

Officers primarily conduct their patrols from police cars. The Town of Menasha utilizes six marked patrol vehicles. This has traditionally been the primary means of providing police services, but we have also initiated alternative patrol methods.

Our officers also get out of their patrol cars and will either patrol certain areas of the town on bicycle or foot. These efforts afford the officers the opportunity to interact more freely with the residents outside of the "confines" of a patrol car. Officers are also periodically assigned to a specialized directed patrol. This places officers in certain areas of the town due to a high call volume.




Working with our community



Patrol Division

In 2009, the patrol division was responsible for several major accomplishments:

- **Drug money seizures** – As a result of thorough investigations, the patrol division was responsible for the seizure of over \$2,500 from people involved in drug transactions. After civil forfeiture actions in Winnebago County Circuit Court, all of the monies were ordered forfeited to the Town of Menasha Police Department. After reimbursing for court fees and forwarding a percentage to the state, we received almost \$1,500. This money was used to purchase equipment for the department.
- 
- **OWI enforcement**– Over the year, there has been several news stories on the problem of drunk driving and abuse of alcohol in the Fox Valley and across Wisconsin. In 2009, our patrol officers saw an increase in OWI arrests of almost 20%.
 - **Burglary investigations**– In 2009, our patrol officers were responsible for solving a few burglaries to businesses and residences.
 - Officers were called to a neighborhood by an alert neighbor who witnessed a suspicious person going into a neighbor's garage. Working with the caller and the dispatcher, officers were able to apprehend a man inside of the garage. It was later determined that this man had committed multiple burglaries in the area.
 - Officers responded to an alarm on several successive nights to a local convenience store to find that items had been stolen each time. Patrol officers staked out the store and were able to apprehend this person.



Investigation Division

Criminal investigations are an important aspect of the services that we provide. Each Town of Menasha police officer has received training to conduct thorough and complete investigations. Officers routinely conduct investigations and frequently resolve the issue with no additional assistance. Those investigations that require additional or technical assistance are forwarded to the Investigation Division.

The Town of Menasha Police Department Detective Division consists of 1 lieutenant, 2 detectives and 1 MEG drug unit investigator. The department also has an officer that is trained as an evidence technician to provide forensic assistance in these investigations. The Investigation Division is responsible for investigative follow-up and criminal case preparation related to the prosecution of persons suspected of committing crimes and arresting persons suspected of committing crimes.

The Investigation Division works closely with the Winnebago County District Attorney's Office as well as many other agencies both locally and nationally. Our investigators meet regularly with other Fox Valley agencies to share and obtain information regarding criminal activity in and around the Town of Menasha.

The Town of Menasha Police Department strives to conduct thorough investigations and as a result, maintains a clearance rate above that of the state and national average.



Working with our community



Investigation Division

In 2009, the investigation division was responsible for several major accomplishments:

- **America's Most Wanted** – As we have in the past, investigators turned once again to the popular television show for assistance in locating a man wanted in connection with multiple sexual assaults of children. This person was profiled on the show in May 2009 and the department received multiple tips as to his whereabouts, however he has not been located yet.



- **Forensic evidence used in cold cases**– Typically crimes are solved through the corroboration of witnesses and evidence found at the scene. There were a few cases in 2009 where it was solely the physical evidence that led to the identification of the suspect.



- While investigating a burglary, patrol officers recovered what appeared to blood evidence. This evidence was submitted to the WI Crime Lab and a year later we received word that the DNA matched a newly convicted inmate. This person was subsequently charged with burglary.
- While investigating a burglary to a business, detectives located several fingerprints. These fingerprints were initially searched through the AFIS database with no matches. They were searched periodically and several months later we received word that they matched an individual who was later charged with burglary.



Communication & Records

The Town of Menasha Police Department's Communication and Records Division serves the citizens in a variety of ways. This division is open to the public 24 hours a day, 365 days a year. This division is generally the first point of contact the public has with the police department. Communication Technicians are those employees who receive the public's phone calls and greet those that come into the lobby.

In addition to serving the citizens of the Town of Menasha, the Communications and Records Division provides support to our sworn personnel. The division monitors cameras placed in and around the municipal complex, and routinely provides searches of Federal, State, and local databases to assist officers with locating information that is pertinent to their cases and investigations.

In addition to searching these databases, the Communications and Records Division is responsible for maintaining the information that is entered into these systems. Information is entered into local, State, and Federal databases, and must be done so in accordance with various laws and system regulations. These entries include missing persons, stolen and recovered articles and vehicles, and arrest warrants. In order to ensure a high standard of accuracy, routine audits are conducted on these systems.

The Communications and Records Division is also responsible for typing all of the officers' dictated reports. Any incident that involves an officer's response and investigation typically will require that officer to dictate a report. These reports are then filed electronically and any attachments are filed in cabinets.



Community Relations

Although a major function of the police department is responding to calls for service and investigating those crimes that are committed, the Town of Menasha Police Department firmly believes in being actively involved in the community.

The police department works collaboratively with other agencies in programs such as:

- **TRICOM** – a Winnebago Countywide coalition of citizens who represent businesses, civic organizations, and schools who work in cooperation with the law enforcement agencies of Winnebago County.
- **S.A.L.T. (Senior and Law Enforcement working Together)** – The police department actively participates in the Northern Winnebago County S.A.L.T. groups' monthly meetings and community presentations.
- **Winnebago Countywide Crime Stoppers** - This is a coalition made up of citizens and businesses whose vision is to encourage community involvement in solving crimes. Crime Stoppers encourages people to assist police in solving crimes by offering rewards.

The Town of Menasha Police Department is also actively involved in the schools and with the youth of our community in programs such as:

- **G.R.E.A.T. (Gang Resistance Education and Training) & CHOICES** – These training programs are aimed at middle school students and focus on providing life skills to students to help them avoid using delinquent behavior and violence to solve problems. In addition to the school based program, the police department, along with the Neenah and Menasha police departments, sponsors a summer G.R.E.A.T. program.
- **Officer Friendly** – This is another school based program aimed at elementary school students. A police officer visits individual classrooms throughout the year providing safety messages and a positive interaction with the students.

Working with our community



Community Relations

The Town of Menasha Police Department works with the community in a variety of ways. Some of those are highlighted below.

- **Special Olympics** – The Town of Menasha Police Department has been an active supporter of the Special Olympics, routinely participating in the Lock up a Cop and Cops & Lobsters fundraisers.
- **Neighborhood Watch** – The Town of Menasha presently has 24 neighborhood watch groups. These groups meet throughout the year in a variety of ways. This past year, the police department instituted a “virtual block watch” which is an internet and email based watch whereby information such as crime alerts, newsletters, and prevention information is disseminated to many businesses and residents.
- **National Night Out rally** – For the past five years, the police department has sponsored a town wide “night out” celebration to raise awareness of local anti-crime programs and to also highlight some of the many services that are available to residents. This past year’s event was held on August 3, 2009 and we attracted over 1,000 people!
- **Station tours** – Every year the police department receives many requests for station tours from groups such as daycares and scout organizations. This past year was no different, and patrol officers provided many tours to these groups.
- **Public appearances** – Over the course of 2009, officers spoke to many civic organizations on a variety of law enforcement and prevention topics. Officers also made appearances at several local businesses hosting safety days or grand opening celebrations.
- **Brewer and Packer cards** – For almost 20 years, the police department has been partnering with local businesses in distributing Milwaukee Brewer and Green Bay Packer cards to the youth of our community.

Working with our community



Community Relations

In 2009, we worked on a variety of projects to address several issues that we are facing:

- **Prescription drug abuse** – The Town of Menasha Police Department partnered with several other agencies and businesses to develop a series of educational presentations highlighting the dangers of prescription drug abuse and the crimes associated with it. A DVD/CD kit, *“Good Drugs Gone Bad”*, was produced and has been distributed across Wisconsin and other states to those in charge of providing public presentations. This effort has received state and national recognition and was launched with a press conference in September at the police department featuring Wisconsin Attorney General J.B. Van Hollen.
- **Nuisance Enforcement Abatement Team** – The police department is often called to investigate complaints of unsightly properties. Although there are several town ordinances already in place to address these problems, the police department is only able to enforce a few of those. In response to that, we have formed a team consisting of the police, fire, building, assessor, and health departments to investigate these complaints using a team approach.
- **Facebook** – In our effort to increase our communication and interaction with the residents, businesses, and visitors to the Town of Menasha, we have created a Facebook account. We are one of a few police departments in Wisconsin to venture into this social networking area and already have over 200 dedicated subscribers or “fans” to our site.
- **Wisconsin Crime Prevention Practitioners Association** – Our Community Liaison Officer has served on the board of directors for the Wisconsin Crime Prevention Officers Association for the past 2 years. This position allows for the Town of Menasha to have a voice on the state level and help to initiate new and innovative crime prevention methods and bring those back to the Town of Menasha.


Working with our community




Community Relations



**Good Drugs
Gone Bad**



A comprehensive prevention kit supported by:
Wisconsin Crime Prevention Practitioners Association



Working with our community

Appendices



Calls for Service

Activity Report 2007 – 2009 Comparison

Incident Type	2009	2008	2007
Complaints	3699	3630	3916
Services & Assists	3440	3758	3499
Traffic Stops	4850	4053	4153
Total	11730	11441	11568

Calls for Service breakdown 2007 – 2009 Comparison

Incident Type	2009	2008	2007
Abandoned Vehicle	46	23	46
Alarm	162	174	135
Animal	197	205	215
Civil	16	25	36
Emergency Committal	59	90	69
Damage to Property	139	134	186
Death	22	27	24
Disturbance	223	240	225
Domestic Disturbance	89	62	72
Drugs	45	63	57
Fraud	28	45	41
Harassment	129	127	110
Juvenile	146	144	134
Lost/Found Property	79	83	110
Missing Person	4	9	9
Noise	144	136	156
Open Door	15	13	14
Ordinance	276	250	290
Runaway	31	36	36
Sex Offenses	16	14	9
Suspicious Inc./Veh./Person	175	204	246
Trespass	15	7	15
Warrant Arrests	139	170	160
Weapon	1	3	6
Welfare Check	163	108	103

The chart above compares the total police activity for 2007 - 2009.

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** indicate the number of times officers have assisted citizens, motorists, other agencies, etc. Many times these incidents do not generate a police report.

The chart to the left is a breakdown of some of the types of complaints officers have investigated.



Crimes & Arrests

Wisconsin Unified Crime Report of Index Offenses Town of Menasha 2005 – 2009 Comparison

	2009	2008	2007
Violent Crime			
Murder	0	0	0
Forcible Rape	0	3	3
Robbery	0	4	1
Assault/Battery/Simple Assault	45	47	49
Total Violent	45	54	53
Clearance Rate	84%	83%	91%
Property Crime			
Burglary	78	47	55
Theft	194	185	188
Motor Vehicle Theft	11	18	8
Arson	0	0	0
Total Property	283	250	251
Clearance Rate	31%	38%	29%
Total Index	328	304	304

This chart compares the crimes reported and cleared (solved).

The statewide clearance rates for 2008 were: 49% for violent crimes and 25% for property crimes.

Arrest Report 2007 – 2009 Comparison

	2009	2008	2007
Prosecution Requests	217	259	236
Juvenile Referrals	59	68	99
Town Summons	404	385	555
Total	680	712	890

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **Town summonses** are local ordinance violations.



Traffic Enforcement

Traffic Citations 2007 – 2009 Comparison

	2009	2008	2007
Speeding citations	518	495	766
Non-speeding citations	1448	1382	1392
Parking citations	584	714	938
OWI	121	106	100
Total	2671	2697	3196

Traffic Warnings 2007 – 2009 Comparison

	2009	2008	2007
Speeding warnings	1358	1266	1276
Non-speeding warnings	1282	1327	988
Vehicle defect warnings	464	455	509
Total	3104	3048	2773

ACCIDENTS 2006 – 2009 Comparison

	2009	2008	2007
Accidents Investigated	240	287	199

The top charts show the amount of traffic enforcement in the Town of Menasha. It compares the number of citations to the number of warnings issued by officers.

The bottom charts shows the breakdown of the traffic accidents reported.



Citizen Survey

The police department regularly sends out random surveys to citizens who have had contact with our officers either through complaints, being a victim of a crime or having been arrested or received a citation.

The results are used to measure our effectiveness and get a better understanding of the problems facing our community so that we may better allocate our resources.

Please answer the following questions about your contact with department employees:

	Excellent	Good	Fair	Poor	Don't Know
Attentiveness	69%	27%	2%	0%	2%
Reliability	62%	32%	2%	0%	2%
Responsive service	66%	28%	2%	0%	5%
Competence	57%	33%	2%	0%	8%
Attitude & behavior	78%	20%	2%	0%	0%
Safety & security in neighborhood	44%	47%	5%	3%	2%

How would you describe the following issues as they relate to Town of Menasha?

	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Don't Know
Crime	15%	50%	17%	7%	12%
Drugs	13%	17%	18%	13%	38%
Too much growth	48%	12%	17%	3%	20%
Lack of growth	46%	10%	17%	5%	22%
Graffiti/Vandalism	29%	36%	14%	3%	19%
Unightly properties	26%	41%	16%	7%	10%
Traffic congestion	47%	30%	15%	5%	3%
Unsupervised youth	32%	23%	13%	10%	22%
Gang activity	32%	13%	8%	2%	45%



Crime Clock

Town of Menasha Crime Clock

The Town of Menasha continues to be one of the safest communities in Wisconsin and the Fox Valley. The Town of Menasha experienced a crime rate of only 53 crimes per 1,000 people in 2009.



However, crimes still occur, even in the safest of communities. This chart shows the frequency of crimes in the Town of Menasha as compared to the U.S. and Wisconsin.

Crimes	U.S. One every	WI One every	Town of Menasha One every
Violent Crime	22 sec.	32 min.	21 days
Homicide	31 min.	2 days	0 days
Rape	6 min.	8 hours	0 days
Aggravated Assault	37 sec.	90 min.	21 days
Robbery	1 min.	56 min.	0 days
Property Crime	3.2 sec.	3.3 min.	28 hours
Theft	4.8 sec.	19 min.	2 days
Burglary	14.4 sec.	4 min.	5 days
Auto theft	26.4 sec.	39 min.	33 days